

Contact Us:

Customer Service
(352) 753-4508

Administration
(352) 751-3939

Budget
(352) 674-1920

Community Standards
(352) 751-3912

Community Watch
(352) 753-0550

Property Management
(352) 753-4022

Finance Customer Service
(352) 750-0000

Human Resources
(352) 674-1905

Public Safety
(352) 205-8280

Purchasing
(352) 751-6700

Recreation Administration
(352) 674-1800

Utility Operations
(352) 674-1920

www.DistrictGov.org

Welcome Wednesday News



El Diablo Executive Golf Course

CDD Orientation

Please join us each Thursday at 10:00am at the District office located at 984 Old Mill Run to learn about how the Districts operate and other important community information. For additional information, please contact us at (352) 753-4508.



The following facilities will be closed or have scheduled maintenance:

⇒ **Rio Grande Lawn Bowling / Croquet Court**

The Rio Grande Lawn Bowling / Croquet Court will be closed beginning November 1st for greens maintenance. It is scheduled to re-open on November 9th.

⇒ **Chula Vista Bocce Courts**

The Chula Vista Bocce Courts will be closed Thursday, November 9th through Friday, November 10th for maintenance.

⇒ **Coconut Cove Recreation Center**

The Coconut Cove Recreation Center will be closed for quarterly maintenance on Sunday, November 12th. All outdoor facilities will remain open for your enjoyment.

⇒ **Allamanda Recreation Center—Gardenia Room**

The Gardenia Room will be closed for maintenance from 7:00 a.m. to 3:30 p.m. on Wednesday, November 8th and 11:30 a.m. to 5:30 p.m. on Thursday, November 9th. All other facilities will remain open.

⇒ **Bridgeport Recreation Center**

The Bridgeport Recreation Center will be closed November 9th and November 10th.



The following facilities will be closed or have scheduled maintenance:

⇒ **Canal Street Recreation Center**

The Canal Street Recreation Center will be closed for maintenance on Saturday, November 18th.

⇒ **SeaBreeze Sports Pool**

The sports pool located at the SeaBreeze Recreation Center will be closed for maintenance Thursday, November 16th to Friday, November 17th.

Several residents have asked how to prevent rats and other rodents from entering their home or residing on their property. Please follow the following steps to help prevent rodents in your area:

- Remove all bird or squirrel feeders
- Keep trees and shrubs trimmed and away from your home
- Do not leave food outside for cats, dogs, or other pets
- Keep your yard clear of debris and yard trimmings



Information Provided by...

The Villages®
Community Development Districts
Property Management

Golf Car Bridge Closure

The golf car bridge located from Carrera Drive to the De La Vista Postal Station is currently closed for repairs to all golf car and pedestrian traffic. It is scheduled to re-open on Monday, November 13, 2017. If you have any questions or would like additional information, please contact District Property Management at (352) 753-4022.



Holiday Closure Information

The Villages®
Community Development Districts

The District Customer Service Center and all District administrative offices will be closed on Thursday, November 23, 2017 and Friday, November 24, 2017 in observance of Thanksgiving. We will resume normal business hours on Monday, November 27th. In addition, the following cancellations will take place:

- Welcome Wednesday is cancelled on Wednesday, November 22nd
- CDD Orientation is cancelled on Thursday, November 23rd



Holiday Sanitation Information

For those residents residing in the Marion County, Fruitland Park and Sumter County (excluding the Village of Fenney) portions of The Villages, there will be no household trash or recycling collection on Thursday, November 23rd. For those with Thursday trash and/or recycling, collection will occur on **Saturday, November 25th**. Please have your bags out no later than 6:00 a.m. All others will follow your normal collection schedule.

For those residents who reside in the Village of Fenney, there will be no household collection on Thursday, November 23rd. Collection will occur on your next normally scheduled collection day.

For those residents who reside in the Lady Lake portion of The Villages, please contact Waste Management at (352) 787-4416 for your collection information.

For those residents who reside in the Lake County portion of The Villages (not including VCDD No. 11 in Fruitland Park), please contact Lake County Solid Waste at (352) 343-3776 for your collection information.



A Message from the District Manager

On behalf of the Districts' elected officials and staff, I would like to say thank you to the residents of The Villages for your preparation and actions before, during and after Hurricane Irma.

Although there was substantial debris, an extensive amount of water, and some infrastructure damage, fortunately, there were no reports of injuries.

As you are aware, the District performed numerous preparatory actions ranging from lowering pond levels to taking wind screens down at recreation facilities – and everything in between. Securing infrastructure was a critical part of our efforts leading up to Irma's arrival.

Unfortunately, Irma's arrival resulted in lost power, debris, downed trees, building damage, pond flooding, and many other situations that affected the Districts' normal operations and functions and we continue to deal with a number of lingering challenges. However, there is an end in sight and soon all that will be left is the necessary paperwork associated with insurance claims and FEMA.

However, as is our practice, no event or activity takes place without staff reviewing all that transpired with the intent to always improve upon our efforts and actions.

To this end, staff is in the process of compiling after action items for discussion and improvements to our current emergency plan (understanding of course no two situations are the same).

As part of our efforts, we would like to hear from anyone who would like to share their thoughts and input. Previous phone calls and emails will be considered in our discussions.

Please note the Community Development Districts have a limited purview and our functions pertain to debris, sanitation services, water retention, property management, landscaping, golf, recreation, gates, utilities (water and wastewater), Customer Service, Community Watch and Villages Public Safety.

Should we receive input on any areas outside of our responsibility (shelters, electric utilities, Emergency Management, etc.) we will direct your comments to the appropriate entity.

Any comments/input you have may be directed to any of the following contacts:

Email: CustomerService@DistrictGov.org or Janet.Tutt@DistrictGov.org
Call: Customer Service at 352-753-4508 or District Administration at 352-751-3939
Mail: District Administration, 984 Old Mill Run, The Villages, FL 32162 or place suggestions in the Utility/Amenity/District Correspondence box located at each postal facility (no postage required!)

Please provide your comments by Thursday, November 9, 2017. Your input will also allow us to identify any additional public information efforts that may be needed to clarify situations, improve responsiveness and meet the expectations of our residents to the extent possible.

Thank you in advance for your support.

Janet Tutt

You're Invited!

The Villages® Community Development Districts Recreation & Parks



The Villages® CYCLING 2017 EXPO

Calling All Bicycle Enthusiasts

All events take place at
**La Hacienda Regional
Rec. Ctr., 1200 Avenida
Central, The Villages**

For more information
call **352-753-1716**
or visit
www.DistrictGov.org

CYCLING EXPO AND HEALTH FAIR FRIDAY, NOVEMBER 10 10:00a.m. – 2:00p.m.

- FREE admission!
- The newest bicycles and cycling accessories
- Bicycle clubs in The Villages
- Bicycle travel companies
- Cycling training coaches
- Public safety officials
- Free medical information and screenings (blood pressure, BMI, hearing and skin damage)
- One Blood's Big Red Bus on site for blood donations
- Team Novo Nordisk – elite cyclists with Type 1 or Type 2 diabetes
- Two \$500 gift certificates to be awarded by VBT bicycle tours!
- Registration for Saturday's Bicycle Challenge
- Ride packet pickup for Saturday's Bicycle Challenge

For more information and to register, go to:
www.H4HBikeWeekend.com

BICYCLE CHALLENGE SATURDAY, NOVEMBER 11 7:00a.m. – 5:00p.m.

- 5 route options: 10,17,32,64 and 100 miles
- "Day of" registration begins at 7:00a.m.
- First ride out at 8:00a.m.
- Rest stops, light breakfast and post-ride lunch: Pasta w/meat sauce, ice cream and Biergarten
- DJ music including Oktoberfest favorites
- Mechanical support, well marked routes and public safety
- Professional photographer covering routes
- Pledge per mile ridden (optional)
- Register **NOW** to avoid the "Day of" fee!
- **LOTS** of door prizes for registered riders

SPONSORED BY
The Villages Regional Hospital
AUXILIARY FOUNDATION
AND
**Sumter Landing
Bicycle Club**

SPECIAL CLUB RIDE SUNDAY, NOVEMBER 12 8:00a.m. – noon

- Sumter Landing Bicycle Club Special Club Ride
- **FREE** Event! (Signup required)
- 8 different ride levels from 10 mph to 20+ mph
- Ride duration is 2-1/2 to 3 hours
- Helmet and water bottle required
- **NO DROP** rides – this means we will get you back to the finish!
- Ride finish is at Spanish Springs Town Square®
- Socialize and have a nice brunch!

For more information, go to:
www.H4HBikeWeekend.com/schedule

The Villages®
Recreation & Parks

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Aqua-Rhythms

The Aqua Rhythms Synchronized Swim Team's Fall Show "Postcards from Around the World" will be performed at 1:00 p.m. on Thursday, November 9th at the La Hacienda Sports Pool.

Admission to the show is free, but donations will be accepted for the MS charitable society.

You're Invited!

The Villages®
Community Development Districts
Recreation & Parks



2p.m.-5p.m.

Take an escorted tour of the Solar Walk.
View the sun through our special Solar
Telescopes. See the corona and sun spots.
Great event for children and grandchildren.

Don't forget to bring
flashlights, chairs or blankets.

The Villages®
Recreation & Parks
www.DistrictGov.org

The Villages® Astronomy Club presents

**STARRY STARRY
Day & Night**

Saturday, November 11th

Lake Miona Regional Recreation Center
Picnic Pavilion

FREE Admission
to residents and guests with valid ID cards.

6p.m. - 9p.m.

View the heavens, planets, stars, moon,
etc. through our regular telescopes.

For more information call 352-259-7217
or email bls.73@aol.com or visit
www.vlgastroclub.org



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The Villages®
Community Development Districts
Executive Golf

El Diablo Executive Golf Course

The Executive Golf Team has completed several planned projects this past summer to ensure the executive golf courses are operating and functioning correctly for many years. While Hurricane Irma caused some delay to the major upgrading renovation of the El Diablo Executive Golf Course, we are happy to announce that the work is now complete! The new grass is currently filling in and all storm debris has been removed. The re-opening date is scheduled for Friday, November 17, 2017. If you have any questions or would like additional information, please contact us at (352) 753-3396.



Information Provided by...



AEDs in The Villages

All Regional Recreation Centers, Village Recreation Centers, Sports Pools & Softball Complexes are equipped with AEDs. These AEDs are mounted in protective cases near the entrance of each recreation center. At the Sports Pools, they are located in the equipment room. All recreation employees are CPR / AED certified and are familiar with the location of the AED in the recreation facilities.

PulsePoint Respond

PulsePoint Respond is an enterprise-class, software-as-a-service pre-arrival solution designed to support public safety agencies working to improve cardiac arrest survival rates through improved bystander performance and active citizenship. Users who have indicated they are trained in cardiopulmonary resuscitation (CPR) and are willing to assist in an emergency can now be notified if someone nearby is having a cardiac arrest and needs CPR. If the cardiac arrest is in a public place, the application will alert trained citizens in the vicinity (1/4 mile) of the need for bystander CPR simultaneous with the dispatch of advanced medical care.

The purpose of the PulsePoint App is to increase the survival rates of cardiac arrest victims by:

- Reducing collapse-to-CPR times by increasing citizen awareness of cardiac events beyond a traditional “witnessed” area.
- Reducing collapse-to-defibrillation times by increasing awareness of public access defibrillator (AED) locations through real-time mapping of nearby devices.

PulsePoint

Information Provided by...



Communities and cities across the United States are using PulsePoint Respond. Anyone wishing to download the App can do so by visiting www.pulsepoint.org. To view a coverage map showing the locations of agencies using this system, for additional information or to download the App, please visit webapp.pulsepoint.org.

