

ACCOUNT ACTIVITY

Account Number N000-0000-00
 Service Address 1000 CASTAWAY DR
 Service Period 09/15/2016 to 10/14/2016
 Billing Date 10/21/2016
 Due Date 11/22/2016
 Balance Will Be Drafted From Bank Account: \$243.82



SAMPLE BILL
 1000 CASTAWAY DR
 THE VILLAGES, FL 32162-4388

PLEASE MAKE CHECKS PAYABLE TO:

NSU
 984 OLD MILL RUN
 THE VILLAGES, FL 32162-1675



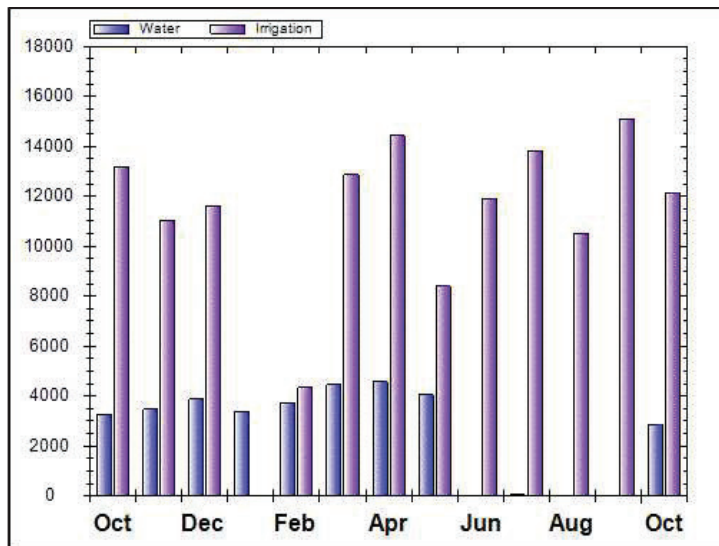
| Previous Statement | Payments (Credits) | Adjustments & Late Fees | Balance Forward | New Charges | ACCOUNT BALANCE |
|--------------------|--------------------|-------------------------|-----------------|-------------|-----------------|
| \$234.96 | \$(234.96) | \$0.00 | \$0.00 | \$243.82 | \$243.82 |

Service Address: 1000 CASTAWAY DR

Service Period: 09/15/2016 to 10/14/2016

| METER CONSUMPTION INFORMATION | | | |
|-------------------------------|-----------------|------------------|------------------|
| Description | Current Reading | Previous Reading | Usage in Gallons |
| Irrigation | 319,410 | 307,270 | 12,140 |
| Water | 109,900 | 107,050 | 2,850 |

| Account Number: N000-0000-00 | | | |
|---------------------------------------|------------|--------|-----------------|
| CURRENT ACTIVITY | USE IN GAL | TAX | NEW CHARGES |
| Water Base | | \$0.45 | \$8.90 |
| Water Use | 2,850 | \$0.27 | \$5.42 |
| Irrigation Base | | | \$5.97 |
| Irrigation Use | 12,140 | 1 | \$32.22 |
| Sewer Base | | | \$12.68 |
| Sewer Use | 2,850 | | \$12.94 |
| Amenity Fee - November | | | \$147.07 |
| Sanitation Collect. - November | | | \$17.90 |
| | | 2 | \$0.72 |
| | 3 | | \$243.10 |
| TOTAL NEW CHARGES | | | \$243.82 |
| BALANCE FORWARD | | | \$0.00 |
| ACH-DO NOT PAY | | | \$243.82 |
| CHARGES DUE IF NOT PAID BY 11/27/2016 | | | \$255.98 |



ANNOUNCEMENTS

As required by the EPA we monitored for Unregulated Contaminates in your service area in 2013, To learn more or for the complete report email Deanna.Simmons@ch2m.com or view more at www.DistrictGov.org

QUESTIONS ABOUT SUMTER SANITATION PICKUP CALL (352) 748-0109

IF YOU HAVE ANY QUESTIONS ABOUT YOUR ACCOUNT, PLEASE CONTACT VCDD UTILITY CUSTOMER SERVICE AT (352) 750-0000
 984 OLD MILL RUN THE VILLAGES, FL 32162-1675
 FOR ONLINE PAYMENTS VISIT OUR WEB PAGE: www.districtgov.org

AFTER HOUR WATER EMERGENCIES:
 CALL COMMUNITY WATCH AT 352-753-0550

NSU WATER STEP RATES
 0 - 4,000 GAL @ \$1.90/1,000 GAL
 4,001 - 8,000 GAL @ \$3.18/1,000 GAL
 8,001 & Up @ \$4.43/1,000 GAL

NSU SEWER RATES
 0-10,000 Gallons @ \$4.54/1,000

NSU IRRIGATION STEP RATES
 0 - 7,000 GAL @ \$2.07/1,000 GAL
 7,001 - 14,000 GAL @ \$3.45/1,000 GAL
 14,001 & Up @ \$4.79/1,000 GAL

MAKE THIS YOUR LAST CHECK PAYMENT

Use this form to sign up for automatic bank draft services. 1. Enclose a check with this month's payment. 2. Sign form for Automatic Draft Only. Bank account information will be taken from the enclosed check payment.

I authorize Village Center CDD and my financial institution to automatically deduct from the checking account as shown on my enclosed check all future payments for my Utility, Sanitation and Amenity Fees. I may cancel this request in writing to Village Center CDD.

Signature _____ Date _____
(To Request Automatic Bank Draft)

I

ADDRESS/PHONE # CHANGE REQUEST

Address: _____ Home Phone: _____
_____ Cell Phone: _____
_____ Email: _____
Signature: _____ Date: _____

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ABOUT YOUR VCCDD BILL

VCCDD Utilities provides billing and customer service for Four (4) Village Utility Service Areas: Village Center Service Area, Little Sumter Service Area, North Sumter County Utility Dependent District and Central Sumter Utility/Sumter Water Conservation Authority.

For the convenience of our customers VCCDD Utilities provides one combined bill for Water, Sanitation, Amenity Services and RV lot rental.

Water, Sewer and Irrigation (where applicable) charges include a fixed monthly base charge and a charge based upon consumption. These charges are for the service period indicated on the bill.

Sanitation & Recycling for Sumter and Marion County Residents are fixed fees charged on a monthly basis, in advance, regardless of occupancy status.

Amenity Fees are a monthly fee, charged in advance, regardless of occupancy. Amenity Fees are subject to an annual adjustment, done in the anniversary month of the original land sale and calculated using the Consumer Price Index - All Urban Consumers.

Water rates are established by the Rules of the Village Center Community Development District Board and the North Sumter County Utility Dependent District Board. Central Sumter Utility, LLC rates are approved by the Florida Public Service Commission.

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PAYING YOUR BILL

BY MAIL: Please detach the upper portion and send it with your payment. Make your check payable to the correct utility name and account number. Complete the check with written and number amounts and sign your check. You may mail the payment by US Postal Service (please affix proper postage) or drop into a VCCD MARKED BOX at your Village postal station.

ONLINE: Visit www.DistrictGov.org. Click on Pay Utility Bill in the Quick Links Section. Mastercard, Visa, Discover, and American Express are accepted. There is a 2.3% convenience fee which is paid to Point-N-Pay for processing your transactions. You may also pay with electronic check- with a \$1.00 convenience fee which is paid to Point-N-Pay for processing your transactions.

IN PERSON: You may drop your payment in the VCCD Marked box at: 984 Old Mill Run, The Villages or visit us from 8:00 a.m. - 5:00 p.m. Monday through Friday.

ACH DIRECT DEBIT: Your total bill will be automatically drafted every month on the due date. Your copy of the bill will indicate the amount to be drafted.

Please note the due date on your bill. Customers who use on-line banking should be aware that it takes 7 to 10 days for payments to be received from the bank.

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WATER CONSERVATION

Owners are responsible for the consumption and costs associated with all water that passes through their meter(s). Please monitor and check your irrigation systems on a routine basis. This will keep your consumption down and conserve water. Note that power outages can cause the irrigation timers to default back to different settings. Check our web site: www.districtgov.org for more information and conservation tips.

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CONTACT VCCDD UTILITY CUSTOMER SERVICE

Address or Phone Charges, Meter Problems, Payments and Bill Related Questions

Monday - Friday 8:00 a.m. to 5:00 p.m.

352-750-0000

AFTER HOURS WATER EMERGENCIES: Contact Community Watch 352-753-0550

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The Village Center Community Development District purchased new utility billing software. As a result, there have been minor changes to the bill format for the four utility companies that the District services. Below is a description of what you will find on your bill.

- A Account Activity**
This area provides account number, service address, service period, billing date, and due date. This area also has a place for you to enter your check number and date paid, or if you have your payment automatically withdrawn, it will indicate "On Draft". This area is on the stub that will be returned with the check payment.
- B Customer Name and Mailing Address**
Please help keep this information current by updating your mailing address with VCDD Utilities whenever it changes.
- C Utility Area and Mailing Address**
Please make payments payable to the utility service area on your bill and reference this when calling in with questions. Village Center Service Area (VCSA), Little Sumter Service area (LSSA), North Sumter County Utility Dependent District (NSCUDD), or Central Sumter Utility (CSU).
- D Activity Bar**
This area provides the previous statement, any payments or adjustments that have been made to your account since your last statement, the balance forward, total amount of new charges for this service period, and current account balance due.
- E Meter Consumption Information**
This area identifies your type of service for each meter, the prior month ending reading, the current reading, and the total gallons consumed for each meter. A graphical representation of the water usage history for the last 13 months is found here. For those customers with water and irrigation meter, the water usage is found to the left (blue bar) and the irrigation is to the right (purple bar). By observing this graph you can monitor your water usage. By monitoring your usage you can make adjustments to the size of your monthly water and sewage usage costs.
- F Important Message Box**
Displays important monthly messages and reminders from the District.
- G Activity Detail**
This area provides new billable activity and the amount due by the due date.
 1. Current Activity: This area provides the new charges for water, irrigation, sewer, sanitation, amenity, RV, and other charges that are assessed for the billing cycle. (If you signed up for Automatic Draft – "ACH – DO NOT PAY" will appear on your bill).
 2. The total of all new charges incurred
 3. The total amount due by the "Due Date".
- H Customer Service Information**
Sumter Sanitation Contact Number (If Applicable) – Please call this number for pickup or operational questions. The District only handles billing. VCDD Customer Service Info & After Hours Emergency Contact – Information provided on how to contact VCDD Utilities for emergency service issues.
- BACK OF THE STATEMENT**
- I Request for Automatic Drafting**
To authorize the District to automatically debit your checking account to pay your monthly Utility bill, check off the box on the front of the bill. Complete this information on the reverse of the payment stub, detach, and forward to the District Office with your check.
- J Address/Phone # Changes**
Complete, detach, and forward to the District Office with your updated information.
- K About Your VCDD Bill**
Explanation of the charges that appear on the bill.
- L Paying Your Bill**
Various Options on how to pay your bill.
- M Water Conservation**
How to access information on conservation.
- N Customer Service Activity**
VCDD Customer Service Info & After Hours Emergency Contact – Information Provided on How to Contact VCDD Utilities.