

**Watch 09**

**Survey Title:** 2009 Resident Survey

**Survey Properties:**

**Total Respondents:** 10557

**Responses By Question Analysis:**

**1.** Please rate the helpfulness/courtesy of **Gate Staff:**

		Response Total	Response Percent
Very Good		6128	65%
Good		2700	29%
Fair		349	4%
Needs Improvement		247	3%
		<b>Total Respondents</b>	<b>9424</b>
		(skipped this question)	1133

**2.** Please rate the helpfulness/courtesy of **Patrol Drivers:**

		Response Total	Response Percent
Very Good		3648	44%
Good		3477	42%
Fair		792	10%
Needs Improvement		350	4%
		<b>Total Respondents</b>	<b>8267</b>
		(skipped this question)	2290

**3.** Please rate the helpfulness/courtesy of **Dispatch Staff** 753-0550.

		Response Total	Response Percent
Very Good		2450	44%
Good		2564	46%
Fair		403	7%
Needs Improvement		145	3%
		<b>Total Respondents</b>	<b>5562</b>
		(skipped this question)	4995

**4.** If you have used the RV lot, what is your overall evaluation of the service:

		Response Total	Response Percent
Very Good		175	40%
Good		160	37%
Fair		52	12%
Needs Improvement		50	11%
		<b>Total Respondents</b>	<b>437</b>
		(skipped this question)	10120

**5.** If you used **Community Watch** services, what is your overall evaluation?

		Response Total	Response Percent
Very Good		964	37%
Good		941	36%
Fair		378	14%

Needs Improvement



357 14%

**Total Respondents** 2640  
(skipped this question) 7917