



Deed 09

Survey Title: 2009 Resident Survey

Survey Properties:

Total Respondents: 10557

Responses By Question Analysis:

1. Please rate the helpfulness/courtesy of the Staff:

		Response Total	Response Percent
Very Good		2316	41%
Good		2678	47%
Fair		438	8%
Needs Improvement		218	4%
		Total Respondents	5650
		(skipped this question)	4907

2. Overall evaluation of the deed restriction enforcement process:

		Response Total	Response Percent
Very Good		1368	24%
Good		2588	46%
Fair		845	15%
Needs Improvement		845	15%
		Total Respondents	5646
		(skipped this question)	4911