



**The Villages®**  
COMMUNITY  
DEVELOPMENT DISTRICTS

**June 17, 2015**

**11:00 A.M.**

# **Welcome Wednesday News**

**Contact Us:**

**Customer Service  
(352) 753-4508**

**Administration  
(352) 751-3939**

**Community Standards  
(352) 751-3912**

**Community Watch  
(352) 753-0550**

**Property Management  
(352) 753-4022**

**Finance  
(352) 753-0421**

**Human Resources  
(352) 674-1905**

**Public Safety  
(352) 205-8280**

**Purchasing  
(352) 751-6700**

**Recreation Administration  
(352) 674-1800**

**Utility/Amenity  
(352) 750-0000**



## **CDD Orientation**

**Please join us each Thursday at 10:00am at the District office located at 984 Old Mill Run to learn about how the Districts operate and other important community information. For additional information, please contact us at (352) 753-4508.**



### **El Santiago Update**

The installation of the exterior finishes has begun. The mechanical, plumbing and electrical (MP&E) rough in work continues. The drywall is being installed in strategic locations to work along with the MP&E rough ins and building insulation. The project is on schedule.



### **Lake Sumter Landing Bridge Maintenance**

Over the next several months, maintenance work will begin on the bridges at Old Mill Run and Lake Shore Drive. The work on Old Mill Run began on Monday, May 18, 2015. While this work is completed, please use caution in the area and follow all detour and directional signage. The surrounding restaurants and shops are remaining open for your enjoyment. The placement of the concrete deck and curb has been completed. Final cleaning and testing are underway. The project is on schedule.



# A Message From...



Work will be completed this week on the capping of all existing bunkers at El Diablo Executive Golf Course. This is a continuance of our planned budgeted spending program for upgrades this summer. These upgrades are completed relatively quickly and many upgrades are scheduled while utilizing our weekly course closures throughout the summer. This allows minimal player inconvenience. These bunker sand additions are just one more example of your District Executive Golf team insuring playing conditions are kept sustainable and manageable.



## Savannah Recreation Center Computer Lab Upgrade

As we continue to keep the recreation facilities in optimal condition, we are happy to announce the computer lab has been outfitted with 12 new complete sets of computers. Computer replacements along with many other maintenance upgrades to the center began on Sunday, June 14<sup>th</sup> and expected to reopen on Thursday, July 2<sup>nd</sup>. Residents will enjoy larger computer monitors and an overall computer performance increase. Please keep in mind, computers are publicly accessed. To protect equipment and software, all computers are equipped with advanced security settings to help protect against computer virus/spyware threats. As with any upgrade/replacement to technology, if users experience any issues, please report to Savannah staff. Computer lab hours of operation are each day 8:00am – 9:00pm unless closed for a special event.





# Did You Know...



## **Proposed Shade Structure at La Hacienda Sports Pool Public Meeting**

At the June 10, 2015 Amenity Authority Committee (AAC) meeting, District staff presented the committee with options to discuss providing sun protection for those residents wishing to utilize a swimming pool. District recreation staff has been directed by the AAC to receive input from residents and resident lifestyle groups for a proposed shade structure retrofitted to the current La Hacienda sports pool. Resident feedback and suggestions will be gathered by recreation staff at the public meeting for the AAC board to review on July 8, 2015.

All residents are invited and encouraged to attend the public meeting:

**Date:** Friday, June 26, 2015  
**Time:** 1:00pm  
**Location:** La Hacienda Recreation Center  
**Julio Iglesias Room**

If you cannot attend the meeting, please feel free to contact: John B. Rohan, Director of Recreation to provide any comments or suggestions at 352-674-1800 or via email: [john.rohan@districtgov.org](mailto:john.rohan@districtgov.org).

Any person(s) requiring special accommodations at this meeting because of a disability or physical impairment should contact Recreation Administration 352-674-1800 at least five business days prior to scheduled meeting date.

## **OPERATION S.A.F.E.**

The Village Community Development Districts in partnership with The Villages Homeowners Association are sponsoring Operation S.A.F.E. (seniors against financial exploitation), a free workshop for seniors, their family and caregivers. Operation S.A.F.E is an initiative presented by CFO Jeff Atwater and the Florida Department of Financial Services. The program is designed to Stop Adult Financial Exploitation by protecting Florida's seniors from financial fraud and scams through education.

Attendees will have the opportunity to become Scam Smart by learning about:

- \* The Psychology of a Scam
- \* Common Scams that Target Seniors
- \* How to Spot Fraudulent Behavior
- \* How to Fight Identity Theft

Tickets are required to attend the event and can be picked up at any Regional Recreation Center beginning Tuesday, June 23, 2015.

Wednesday, July 15, 2015  
10:00 a.m. - 11:30 a.m.  
Savannah Regional Recreation Center  
1545 Buena Vista Boulevard  
The Villages, FL 32162

# A Message From...



As part of the district's continued commitment to provide our residents with efficient and dependable utility service, Village Center Community Development District/Utilities will be replacing the water services in portions of the **Village Center Service Area**. The contractor for this project will be **Hamlet Underground LLC**.

Hamlet Underground will be replacing the water services in three (3) phases.

## **Lake County Phase I**

### **Units 7, 8, 9, 11 & 13**

Village of Country Club

### **Unit 10**

Village of Orange Blossom Garden

## **Lake County Phase I-B**

### **Units 3, 3.1B, 4, 5, 6 & 12**

Village of Silver Lake

## **Lake County Phase II**

### **Units 14 & 15**

Village of Del Mar

### **Unit 16**

Village El Cortez

### **Unit 80**

Courtyard Villas in Village El Cortez

### **Unit 81**

Chula Vista Villas in the Village of Del Mar

### **Unit 82**

Hacienda Villas in the Village of Del Mar

Hamlet Underground has been granted permission to work during weekends in order to remain on schedule. The project is expected to last approximately 210 calendar days, weather permitting. Residents will be notified by way of a door hanger placed at your entry door, prior to work beginning in your immediate area. Hamlet Underground does not anticipate water service to be interrupted. However, if a temporary shutdown is necessary, it will only last 3-4 hours and you will be notified in advance by Hamlet Underground. While no water quality impact is anticipated, if you encounter discoloration of water or any air in the lines upon water service being restored, please let the water run until the condition clears.

If construction activities cause disruption to turf areas, the contractor is obligated under the contract to appropriately restore the area. All contractors involved have been made aware of the district's expectations and level of service standards while working on district property and will make every effort to minimize any disruption this may cause to our resident's daily activities.

For our resident's safety we ask that you avoid the construction area and if you have any questions please contact **Hamlet Underground at 352-236-3355 between the hours of 8am – 5pm, Monday thru Friday**. For any after-hours emergencies, please call **352-266-2834 or 352-694-3195**

For general project updates, please visit the district website at

[www.districtgov.org](http://www.districtgov.org)

or call District Administration Operations at 751-3939

# A Message From...



The Fiscal Year Proposed Budgets and Proposed Maintenance Assessments for 14 Districts have been approved during their regular June meetings. The North Sumter County Utility Dependent District (NSCUDD) Board will have a budget workshop on Thursday, June 18<sup>th</sup> at 8:30 a.m. in the District Conference Room. The NSCUDD Board will approve the Fiscal Year 2015-16 Proposed Budget at their July meeting on Monday, July 13<sup>th</sup> at 8:30 a.m. in the District Conference Room. Once the Proposed Budget is approved, it will be submitted to Sumter County for adoption.

# What's Happening in Your District...



## **ARCHITECTURAL REVIEW COMMITTEE**

**Is seeking a primary committee member for Village Community Development District No. 4**

Village Community Development District No. 4 (District 4) is seeking a primary representative to complete a four (4) year term on the Architectural Review Committee.

The applicant must be a full time resident of District 4 and have lived in The Villages for at least one year. Candidates are recommended to have education and/or experience in any of the following areas: architecture, ability to read site plans, residential/commercial construction, building management, deed restricted communities, landscaping, county code enforcement, etc; however, this is not required. The Committee meets weekly, on Wednesdays, for approximately 3 1/2 hours (8:00 a.m. until 11:30 a.m.).

If you are interested in becoming a primary representative for District No. 4, applications are available at [www.DistrictGov.org](http://www.DistrictGov.org) or by contacting the Community Standards Department. Please complete the application and return it to the Community Standards Department, 984 Old Mill Run, The Villages, Florida, no later than 5:00 p.m. on Monday June 29, 2015. For information about the position, contact the Community Standards Department at 751-3912.

# Did You Know...

## Responsible Parking

Due to resident comments and some Board members' concerns, I have been asked to reach out with a reminder regarding parking!

The issue is clear – be considerate as to where you park! In neighborhoods and villa units, depending on where you park, your vehicle may be the only thing a resident sees outside their window! Regularly parking in guest spaces in patio or courtyard villas is inconsiderate to those residents who may have guests and cannot use the space! Parking anywhere that limits access by an emergency vehicle is illegal and could potentially impact accessibility to an emergency (although our emergency vehicles WILL make room at your expense if they need to get through an area). If you do not know the rules pertaining to parking, just check with law enforcement or Community Standards.

Responsible parking - it is the respectful and responsible thing to do!

# Did You Know...

Several residents have asked how to prevent rats and other rodents from entering their home or residing on their property. Please follow the following steps to help prevent rodents in your area:

- Remove all bird or squirrel feeders
- Keep trees and shrubs trimmed and away from your home
- Do not leave food outside for cats, dogs, or other pets
- Keep your yard clear of debris and yard trimmings



# 2015 Annual Resident Survey

The results for the District portion of the 2015 Annual Resident Survey are now available on [www.DistrictGov.org](http://www.DistrictGov.org)! The District uses the information obtained in the survey to evaluate how we are doing and ways that our residents feel we can improve. Some of the highlights this year include:

**Community Watch:** 57% of residents who took the survey this year indicated that the helpfulness / courtesy of the Gate Staff was Very Good and 27% indicated Good within the past 12 months. This is an increase of 2% of Very Good responses from last year!

**Community Standards:** Over half of the survey respondents indicated that they would be interested in attending a meeting explaining the roles of the Community Standards Department. We look forward to attending social groups and meetings over the upcoming year!

**Recreation:** When asked to rate the overall customer service experience when using services such as Guest ID Cards, Payment of Executive Trail Fees, Room Rentals, ID Checking, etc., over half of the respondents rated Very Good for each service! This is over a 15% increase from last year!

**Customer Service:** 71% of respondents indicated that the service they received from the Customer Service Center was Very Good which is a 1% increase from last year!

In addition to the results obtained from the many questions on the survey each year, departments spend a lot of time reading the comments and suggestions on ways in which we can improve. If you have any additional comments or suggestions, please feel free to contact us year round by phone, visiting our office, or contacting us on [www.DistrictGov.org](http://www.DistrictGov.org).

Thank you to all residents who participated in the 2015 Annual Resident Survey!

