

Contact Us:

Customer Service
(352) 753-4508

Administration
(352) 751-3939

Budget
(352) 674-1920

Community Standards
(352) 751-3912

Community Watch
(352) 753-0550

Property Management
(352) 753-4022

Finance Customer Service
(352) 750-0000

Human Resources
(352) 674-1905

Public Safety
(352) 205-8280

Purchasing
(352) 751-6700

Recreation Administration
(352) 674-1800

Utility Operations
(352) 674-1920

www.DistrictGov.org

Welcome Wednesday News



CDD Orientation

Please join us each Thursday at 10:00am at the District office located at 984 Old Mill Run to learn about how the Districts operate and other important community information. For additional information, please contact us at (352) 753-4508.



The following facilities will be closed or have scheduled maintenance:

⇒ **Paradise Recreation Center**

The lower building in the Paradise Recreation Center will be closed for quarterly maintenance on Saturday, October 28th. The upper building will be closed on Sunday, October 29th.

⇒ **Lake Miona Recreation Center**

The Lake Miona Recreation Center will be closed for quarterly maintenance on Sunday, October 29th. All outdoor facilities will remain open for your enjoyment.

⇒ **Captiva Recreation Center**

The Captiva Recreation Center will be closed for quarterly maintenance on Saturday, November 4th.

Hurricane Irma Recovery



The District is continuing with recovery after Hurricane Irma. We are happy to announce that almost all recreation facilities are now open. The following areas remain closed at this time:

- ⇒ Sharon Rose Wiechens Preserve
- ⇒ Lake Sumter Boat Tours

Debris Removal

The removal of storm debris by FEMA approved contractors is continuing throughout the community. They are working 7 days per week from 7:00 a.m. to 7:30 p.m. The debris hauler will only visit each area one time. If yard debris is placed after the initial collection, it must meet the requirements of your normal yard waste collection. The debris hauler will not return to areas to pick up freshly cut limbs or debris that was not placed roadside when the initial collection took place. If you have additional debris that exceeds the limit that your normal yard waste provider is equipped to handle, it is your responsibility to have it removed. In addition, please DO NOT take your vegetative debris to postal and recreation centers. For those Sumter County residents that wish to drop off debris, a temporary disposal site has been established by Sumter County on CR 528 in Sumterville. The District utilizes two separate drop-off locations where the debris is burned and does not deliver debris to the Sumterville location.

Hurricane Irma Recovery continued...

THANK YOU to all residents who are keeping their debris in their yard along the roadway. We truly appreciate your patience and understanding while we continue to collect debris throughout the community.

All residential areas north of CR466 have resumed normal yard waste collection. All yard debris must meet the requirements of your normal yard waste collection.

VCDD Nos. 9, 10 and 11 have resumed normal yard waste collection. Should there be large amounts of debris/tree limbs/stumps, they will be left and Crowder-Gulf will remove.

Debris removal is complete in VCDD Nos. 5 and 6 and normal yard waste collection will begin on Wednesday, October 18th.

Debris removal is currently taking place in VCDD Nos. 7 – 8. Once this is complete, it will begin in VCDD Nos. 9, 10 and 11.

Debris removal along the major roadways and the recreation facilities throughout the community will resume after all residential collection is complete. During this time, other follow-up activities such as stump removal will also begin.

We will continue to post updates and information as they become available. If you have any questions or concerns, please contact the District Customer Service Center at (352) 753-4508. We greatly appreciate your patience and understanding.

Hurricane Irma Recovery continued...



Although The Villages community has over 100 gate complexes, this is not a “gated” community. Our roadways are open to the public and access to the community is not restricted. While the purpose of the gates is not to restrict access, they serve the very important function of **traffic control**. All vehicles are required to stop before entering a neighborhood, and reduce their speed before exiting. In addition, the staffed gates serve as customer service check points if an individual needs assistance or directions.

In preparation for Hurricane Irma, all gate arms were removed. Following the weather event the gate arms at the staff gate locations were installed, but the balance of the gate arms remained off due to the size of the vehicles used by the Districts’ contracted debris hauler.

On October 5th all gate arms north of C.R. 466 were re-installed after debris collection was complete. All remaining gate arms will be placed on gates throughout the community on Wednesday, October 18th. For the safety of everyone in the community, please continue to use caution and reduce your speed when approaching a gate.

The Villages®

Community Development Districts



It is both ***illegal and unauthorized*** for residents or the general public to place yard debris or trash on government owned property including Postal Facilities, Recreation Centers or other common areas.

For the safety and welfare of the community, please adhere to the law and do not illegally dispose of items. Law enforcement does have the ability to issue citations if an individual violates the following Florida State Statute;

2017 Florida State Statutes; 403.413 Florida Litter Law.—

(4) DUMPING LITTER PROHIBITED.—Unless otherwise authorized by law or permit, it is unlawful for any person to dump litter in any manner or amount:

(a) In or on any public highway, road, street, alley, or thoroughfare, including any portion of the right-of-way thereof, or any other public lands, except in containers or areas lawfully provided therefor. When any litter is thrown or discarded from a motor vehicle, the operator or owner of the motor vehicle, or both, shall be deemed in violation of this section.

A Message from the District Manager

On behalf of the Districts' elected officials and staff, I would like to say thank you to the residents of The Villages for your preparation and actions before, during and after Hurricane Irma.

Although there was substantial debris, an extensive amount of water, and some infrastructure damage, fortunately, there were no reports of injuries.

As you are aware, the District performed numerous preparatory actions ranging from lowering pond levels to taking wind screens down at recreation facilities – and everything in between. Securing infrastructure was a critical part of our efforts leading up to Irma's arrival.

Unfortunately, Irma's arrival resulted in lost power, debris, downed trees, building damage, pond flooding, and many other situations that affected the Districts' normal operations and functions and we continue to deal with a number of lingering challenges. However, there is an end in sight and soon all that will be left is the necessary paperwork associated with insurance claims and FEMA.

However, as is our practice, no event or activity takes place without staff reviewing all that transpired with the intent to always improve upon our efforts and actions.

To this end, staff is in the process of compiling after action items for discussion and improvements to our current emergency plan (understanding of course no two situations are the same).

As part of our efforts, we would like to hear from anyone who would like to share their thoughts and input. Previous phone calls and emails will be considered in our discussions.

Please note the Community Development Districts have a limited purview and our functions pertain to debris, sanitation services, water retention, property management, landscaping, golf, recreation, gates, utilities (water and wastewater), Customer Service, Community Watch and Villages Public Safety.

Should we receive input on any areas outside of our responsibility (shelters, electric utilities, Emergency Management, etc.) we will direct your comments to the appropriate entity.

Any comments/input you have may be directed to any of the following contacts:

Email: CustomerService@DistrictGov.org or Janet.Tutt@DistrictGov.org
Call: Customer Service at 352-753-4508 or District Administration at 352-751-3939
Mail: District Administration, 984 Old Mill Run, The Villages, FL 32162 or place suggestions in the Utility/Amenity/District Correspondence box located at each postal facility (no postage required!)

Please provide your comments by Thursday, November 9, 2017. Your input will also allow us to identify any additional public information efforts that may be needed to clarify situations, improve responsiveness and meet the expectations of our residents to the extent possible.

Thank you in advance for your support.

Janet Tutt

The Villages®
Community Development Districts
Recreation & Parks



OUTDOOR
Concert Series

WED
OCT 18

2-3:30PM

LA HACIENDA

FEATURING
THE CORE

Recreation will be collecting any bag of candy donations for the Halloween event on the square. We will also be collecting canned goods/non-perishables for Seeds of Hope in Wildwood.

*For more information call 352-750-6084
or visit www.DistrictGov.org.*

The Villages®
Recreation & Parks



The Villages®
2017 CHAMPIONSHIP
10/20-10/22
SOFTBALL

Public welcome. Come out and cheer for your friends and neighbors!

FRIDAY
10/20

Men's and women's games begin at Saddlebrook, Soaring Eagle and Buffalo Glen Softball Complex

SATURDAY
10/21

Men's and women's games continue at Saddlebrook, Soaring Eagle and Buffalo Glen Softball Complex

SUNDAY
10/22

Men's and women's championship game at Buffalo Glen Softball Complex

Games start at 8:00a.m.

For more information call 352-259-5377 or visit www.DistrictGov.org

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Recreation & Parks

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Red Fox & Gray Fox
Grand Opening

THURS.
10/26

FRI.
10/27

SAT.
10/28

Register now for a chance to be the first to play!
Call 352-753-3396 for more information or visit www.GolfTheVillages.com

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A Message From...

The Villages®

Community Development Districts
Recreation & Parks



Wind Screens

The Recreation & Parks Department is working closely with District Property Management to re-secure the wind screens on the tennis and pickleball courts over the next few weeks. We will make every attempt possible to work during hours that will minimize disruption of play. We appreciate your patience!



FALL Craft SHOW

Saturday, October
21



100 TABLES PER VENUE!

9a.m.-2p.m.

At Savannah, Laurel Manor
& Colony Cottage

Cross Stitch | Embroidery | Quilting | Pottery
Carpentry | Calligraphy | Card Making
Basket Weaving | Decoupage | Pressed Flowers
Bead Work | Stained Glass and Glass Fusion

For more information visit www.DistrictGov.Org

The Villages
RECREATION
AND PARKS

Mark Your Calendar!

The Villages®
Community Development Districts

Government Day



November 4, 2017 • 10AM-1PM

Eisenhower Regional Recreation Center (3560 Buena Vista Blvd.)

www.DistrictGov.org | (352) 753-4508

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Community Development Districts

Annual Resident Survey

The results for the District portion of the Annual Resident Survey are now available on www.DistrictGov.org! **THANK YOU** to all residents who took the time to provide your comments and feedback. We appreciate your participation!



Irrigation Schedule—Districts 1 through 12

The Southwest Florida Water Management District allowed the Phase III Water Shortage Order to expire on October 1, 2017. Their year round conversation measures allow for twice-per-week watering, which gives residents additional flexibility for determining when to water. The information below contains the irrigation schedule for those residents residing in Village Community Development Districts 1 through 12.

CDD	Home Address	Watering Days	Watering Hours
1	Even Addresses (ending in 0, 2, 4, 6, 8)	Tuesday / Friday	12 am to 10 am and 4 pm to 12 am
1	Odd Addresses (ending in 1, 3, 5, 7, 9)	Monday / Thursday	12 am to 10 am and 4 pm to 12 am
2	Even Addresses (ending in 0, 2, 4, 6, 8)	Tuesday / Friday	12 am to 10 am and 4 pm to 12 am
2	Odd Addresses (ending in 1, 3, 5, 7, 9)	Monday / Thursday	12 am to 10 am and 4 pm to 12 am
3	Even Addresses (ending in 0, 2, 4, 6, 8)	Tuesday / Saturday	12 am to 10 am and 4 pm to 12 am
3	Odd Addresses (ending in 1, 3, 5, 7, 9)	Wednesday / Sunday	12 am to 10 am and 4 pm to 12 am
4	Even Addresses (ending in 0, 2, 4, 6, 8)	Thursday / Sunday	12 am to 10 am and 4 pm to 12 am
4	Odd Addresses (ending in 1, 3, 5, 7, 9)	Wednesday / Saturday	12 am to 10 am and 4 pm to 12 am
5 - 12	Even Addresses (ending in 0, 2, 4, 6, 8)	Irrigation schedules vary by house lot number, please refer to the sticker on the irrigation controller or click here for the irrigation schedule.	
5 - 12	Odd Addresses (ending in 1, 3, 5, 7, 9)		

Residents in the Lake County portion of The Villages must comply with the restrictions of the St. John's River Water Management District. Please note that this irrigation schedule does not apply to Lake County District 11. Please refer to the [Irrigation Schedule for Districts 1 - 12](#) on the previous page.

The following is a summary of the restrictions:

- Lawn watering depends on whether you have an odd or even numbered address, and the time of year. Please refer to the table below.

Daylight Saving Time: Second Sunday in March until the first Sunday in November

Eastern Standard Time: First Sunday in November until the second Sunday in March

- Watering may only occur before 10 a.m. or after 4 p.m. on the scheduled days.
- Water for no more than one hour per zone.
- Certain exemptions are available, such as allowances for new plant material.
- There are no restrictions on fountains, car washing and pressure washing. However, it is important to be as efficient as possible, such as using a shut-off nozzle on the hose, so water isn't wasted.

Eastern Standard Time

Lake County	Addresses ending in 0, 2, 4, 6, 8	Sunday	12 am to 10 am and 4 pm to 12 am
Lake County	Addresses ending in 1, 3, 5, 7, 9	Saturday	12 am to 10 am and 4 pm to 12 am

Daylight Saving Time

Lake County	Addresses ending in 0, 2, 4, 6, 8	Thursday and Sunday	12 am to 10 am and 4 pm to 12 am
Lake County	Addresses ending in 1, 3, 5, 7, 9	Wednesday and Saturday	12 am to 10 am and 4 pm to 12 am