



SUMTER SANITATION FREQUENTLY ASKED QUESTIONS

The following Frequently Asked Questions relating to sanitation information pertain only to those residents residing in Village Community Development Districts 1-11 in Sumter County, Marion County and the Villages of Fruitland Park. For additional information, please contact Finance Customer Service at (352) 750-0000.

How much is the sanitation fee?

The current monthly residential fee for Sumter and Marion counties is \$22.24. Commercial customers can contact Finance Customer Service at 352-750-0000 for a current rate schedule and application for service.

Is this a permanent fee?

The collection of sanitation is part of your contractual declaration of restrictions and is provided by the North Sumter County Utility Dependent District (NSCUDD) which owns Sumter Sanitation. Sumter Sanitation contracts the service to Jacobs. NSCUDD has the authority and responsibility to amend its schedule of rates, fees, and charges from time to time to ensure the perpetuation of service.

When do I receive a bill for sanitation services?

The fee for the sanitation services is included on the monthly amenity/water/sewer/irrigation bill.

What happens if I pay late?

Monthly bills are issued with specific due dates. Amounts not paid by the due date are subject to a 5% (five percent) late charge as provided in the rate rule adopted by NSCUDD.

Can I have the sanitation bill sent to a third party, who is not the primary owner?

The bills remain in the name of the current property owner on file with the respective County Clerk's office. The owner of a participating dwelling unit or commercial unit whose name appears on the real estate tax bill for the property is the responsible party for the sanitation fee. Bills can be mailed to any address requested by the owner.

Can I schedule the sanitation fee payment through an automated debit to my bank?

The entire amenity/water/sewer/irrigation and sanitation bill can be set up for automatic draft, linked to existing bank accounts. The District cannot separate out the sanitation charge for an automatic debit service that is linked to existing bank accounts.

Do I have to pay the sanitation fee if my property is vacant?

Yes, the sanitation fee, along with the amenity/water/sewer and irrigation fees are year-round fees and charged regardless of whether the property is occupied or not.

Will I have two collection days?

Yes, the collection days will either be Monday/Thursday or Tuesday/Friday.

What if I don't know my sanitation days?

You can click the [Curbside Residential Sanitation Collection Information](#) link for a collection schedule or call the VCDD Finance Customer Service at (352) 750-0000 to speak to a Customer Service Representative. Schedules are also available at the Customer Service Centers located at 984 Old Mill Run or 4856 South Morse Blvd at Station 47.

What if my collection day falls on a holiday?

There will not be collection on certain scheduled holidays. To view these scheduled holidays, please visit the [Holiday Collection Schedule](#).

Do I need to separate my household waste from my recycling?

All materials can be placed in the same bag, no need to sort! All household trash should be placed in a sealed 20-30 gallon trash bag (any color, with the exception of red) and placed at the end of your driveway no later than 6:00 a.m. on your collection day or the night before after 5:00 p.m. Common household tall kitchen bags are also acceptable.

Why are we putting everything together?

Beginning October 1, 2020, all waste collected by CH2M/Jacobs will be taken to the Covanta Energy-From-Waste facility in Okahumpka, FL. In 2019, in addition to reducing the waste volume by 90% and saving over 225,000 cubic yards of landfill space, Covanta produced 77,292 megawatt hours of energy.

Where do I place the trash bags on collection day?

Place the bags at the end of your driveway, at the edge of the street. Bags must be placed for collection before 6:00 a.m. on your collection day or the night before after 5 pm.

What color bag do I use?

Any color bag is acceptable, with the exception of red, which is used for medical waste.

Will I put my yard waste out on Wednesday?

No, there will be no pick up on Wednesday. Yard waste may be placed out on either, or both, of your scheduled days. The following requirements for yard waste apply:

- Tree limbs and branches may not exceed four (4) feet in length, (4) inches in diameter, or exceed 40 pounds. They should be bundled and tied and placed at the end of your driveway. Lawn clippings and similar yard waste should be placed in bags. Yard waste bags remain acceptable. Dirt, Rocks, Sod, Concrete, and Contractor Waste WILL NOT be accepted.

What do I do with cardboard boxes, such as moving boxes and shipping boxes?

Boxes (must be flattened) may be placed out with your regular collection.

Can I put my bulk items out with my household waste?

Items such as office/desk or kitchen chairs, small lamps (bulbs removed) and ceiling fans (blades removed) can be placed with your household waste for disposal. Larger items such as appliances, couches, flat screen TVs, microwaves and grills must be scheduled for pick up by calling Sumter Sanitation at (352) 748-0109. A charge of \$10.00 will be added to your monthly utility bill for this service in the NSCUDD service area (Districts 1-11 in Sumter County, Marion County & The Villages of Fruitland Park). Bulk pickups must be cancelled at least 24 hours in advance of the scheduled collection date or the charge will apply. If you are unsure if you need to schedule a bulk pickup, please contact Sumter Sanitation at (352) 748-0109.

How do I dispose of household hazardous waste such as paint and motor oil?

Do not place household hazardous waste (flammables, paint, poisons, motor oil, etc.) with the household garbage. For information on hazardous material disposal, please see the contact information for your county below:

- Sumter County: (352) 569-6700
- Marion County: (352) 671-8465
- Lake County: (352) 343-3776

What if my garbage isn't picked up?

In some cases, garbage collection is delayed by the volume being collected on that day. If you are concerned that your home or street has been overlooked, please call 352-748-0109.