

2017 Survey Results

46. To what extent does The Villages Recreation Department make a difference in your health or the health of members of your household?

	Response Total	Response Percent
Makes no difference	963	12%
Makes little difference	1117	14%
Helps to maintain a healthy lifestyle	4899	61%
Has actually improved my health or the health of someone in my household	1033	13%
Total Respondents	8012	

47. What kind of park features/activities would you like to see in The Villages? Please rank 1-6, 1 being your favorite and 6 being your least favorite

	1	2	3	4	5	6	Response Total
Playground	15.87%	9.07%	12.49%	9.11%	10.72%	42.75%	5534
Walking Paths	60.99%	15.10%	8.46%	4.03%	3.31%	8.10%	6940
Kayaking/Water Activities	25.71%	15.76%	18.78%	8.75%	9.44%	21.56%	5909
Outdoor Exercise Equipment	28.75%	21.52%	20.94%	9.97%	6.88%	11.94%	6147
Soccer	8.06%	3.71%	8.12%	9.01%	16.86%	54.24%	5208
Frisbee Golf	12.22%	9.80%	16.13%	12.38%	12.90%	36.58%	5419
Total Respondents							7323

53. Would you participate in scheduled activities on the square(s) between 8am & 10am?

	Response Total	Response Percent
Yes	2431	35%
No	4606	65%
Total Respondents	7037	

55. Would you be interested in participating in any type of marathon/triathlon in The Villages?

	Response Total	Response Percent
Yes	438	6%
No	7063	94%
Total Respondents	7501	

56. If yes, rank the following in order from 1-3 with 1 being your favorite and 3 being your least favorite.

	1	2	3	Response Total
1/2 Marathon	65.43%	9.22%	25.35%	564
Biathlon	15.98%	43.44%	40.57%	488
Triathlon	16.98%	14.70%	68.32%	483
Total Respondents				582

57. Would you be interested in organized swim meets?

	Response Total	Response Percent
Yes	369	5%
No	6821	95%
Total Respondents	7190	

60. Do you have a bicycle or bicycles?

	Response Total	Response Percent
Yes	3489	44%
No	4483	56%
Total Respondents	7972	

61. If yes, where do you usually ride your bicycle?

	Response Total	Response Percent
In my neighborhood	2847	38%
On the multi-modal paths	1586	21%
On the roads with market golf cart/bike lanes	1075	15%
On the four-lane roads (i.e. Morse Blvd, BVB)	217	3%
On roads or trails outside of The Villages	347	5%
Total Respondents	7411	

62. If yes, how often so you ride your bicycle?

	Response Total	Response Percent
Daily	531	15%
Once a week	946	26%
A couple times a month	916	25%
A few times a year	970	27%
Never	242	7%
Total Respondents	3605	

63. There are currently over 2,500 Resident Lifestyle Volunteer Groups that lead programs such as arts & crafts, card and & board games and water exercise. Do you use any resident lifestyle volunteer led groups held at recreation facilities?

	Response Total	Response Percent
Yes	5268	67%
No	2565	33%
Total Respondents	7833	

64. If yes, how would you rate your experience?

	Response Total	Response Percent
Very Good	3881	73%
Good	1281	24%
Fair	85	2%
Needs Improvement	56	1%
Total Respondents	5303	

65. Do you have interest in leading a resident lifestyle program or activity?

	Response Total	Response Percent
Yes	576	8%
No	6856	92%
Total Respondents	7432	

66. Would you like to learn more (attend an expo) about resident lifestyle programs?

	Response Total	Response Percent
Yes	3649	50%
No	3583	50%
Total Respondents	7232	

67. Would you attend a live streaming activity from one recreation facility to another? (For example, a live exercise class taking place at Rohan Recreation Center and it's also available at Sea Breeze Recreation Center via live streaming.)

	Response Total	Response Percent
Yes	3905	54%
No	3349	46%

Total Respondents 7254

68. Are there obstacles that keep you from attending groups or social activities?

	Response Total	Response Percent
Yes	1663	22%
No	5849	78%
Total Respondents	7512	

70. What is your preferred method to obtain information on recreational events, services and news?

	Response Total	Response Percent
Recreation news	6631	86%
Website (www.DistrictGov.org)	1109	14%
Total Respondents	7740	

72. Have you visited the Districts' website, www.DistrictGov.org?

	Response Total	Response Percent
Yes	5608	73%
No	2090	27%
Total Respondents	7698	

73. If yes, did you find the website easy to navigate?

	Response Total	Response Percent
Yes	4827	88%
No	688	12%
Total Respondents	5515	

75. Have you utilized our email notification system, called E-notifications? By signing up for E-notifications, you choose the information important to you and we will provide information on that topic when it is available!

	Response Total	Response Percent
Yes	2060	29%
No	5117	71%
Total Respondents	7177	

77. Would you want to be able to print your guest ID cards from your home computer?

	Response Total	Response Percent
Yes	6487	85%
No	1185	15%
Total Respondents	7672	

78. Would you like to have on-line registration for recreation activities?

	Response Total	Response Percent
Yes	6699	91%
No	630	9%
Total Respondents	7329	

79. Would you utilize fillable electronic forms available on www.DistrictGov.org for areas such as utility billing, customer service or recreation programs?

	Response Total	Response Percent
Yes	5308	75%
No	1723	25%
Total Respondents	7031	

81. Have you attended/visited any of the following?

	Response Total	Response Percent
Welcome Wednesday	959	19%
CDD Orientation	937	19%
Resident Academy	443	9%
DistrictGov.org website	1506	30%
Customer Service	1136	23%
Total Respondents	4981	

82. Have you visited the Customer Service Center located at 984 Old Mill Run in Lake Sumter Landing?

	Response Total	Response Percent
Yes	3596	50%
No	3588	50%
Total Respondents	7184	

84. Of the following service programs offered by Community Watch, which are you familiar with?

	Response Total	Response Percent
House Checks	4644	58%
Resident Out of Area	2762	35%
Adult Watch	1782	22%
Not familiar with any of these programs	2602	33%
Total Respondents	7988	

85. Have you interacted with or requested assistance from any of the four areas within the Community Watch department?

	Response Total	Response Percent
Patrols	1759	22%
Gate Attendants	2022	25%
Dispatch Center	835	10%
Gate Operations Attendants	848	11%
I have not interacted or requested assistance from any of the above	4263	53%
Total Respondents	8017	

86. Of the following service programs offered by Community Watch, which have you used in the past?

	Response Total	Response Percent
House Checks	883	12%
Resident Out of Area	461	6%
Adult Watch	86	1%
Not familiar with any of these programs	2751	38%
Total Respondents	7205	

87. Would you be interested in more fire department-led health and safety programs?

	Response Total	Response Percent
Yes	2777	41%
No	4031	59%
Total Respondents	6808	

89. Are you aware that before changing or modifying anything on the exterior of your home, you are required to obtain approval from the Architectural Review Committee?

	Response Total	Response Percent
Yes	7266	94%
No	437	6%
Total Respondents	7703	

91. Each month you receive one convenient bill that may include one or more of the following items, depending on the location of your home: Contractual amenity fee, potable and irrigation water user fees, and sanitation collection fee. Are you aware that you can GO PAPERLESS and receive your bill electronically?

	Response Total	Response Percent
Yes	6155	81%
No	1429	19%
Total Respondents	7584	

92. Are you familiar with the online bill pay option for this bill?

	Response Total	Response Percent
Yes	5758	77%
No	1727	23%
Total Respondents	7485	

94. Would you benefit from having any of the following fillable electronic forms available for submission?

	Response Total	Response Percent
ACH Sign ups	525	7%
Late Fee Appeal	186	2%
Commercial Application Packets	132	2%
Address/contact information changes	1453	19%
I would not benefit from the above	3876	52%
Total Respondents	7490	

96. Would you benefit from additional education regarding how your irrigation system operates?

	Response Total	Response Percent
Yes	3876	55%
No	3210	45%
Total Respondents	7086	

97. Would you like additional information regarding managing water consumption to better control your water cost?

	Response Total	Response Percent
Yes	3608	52%
No	3387	48%
Total Respondents	6995	