



Community Watch Security Service Actions 01/01/2022 to 12/31/2022

1.	Assisting Residents...		25,927
1.1	Reports Called In – Handled by Dispatchers	7,032	
1.2	Lost and Found	792	
1.3	Miscellaneous Calls for Assistance - Driver Responded	8,432	
1.4	Missing Persons	28	
1.5	Ushering	95	
1.5.1	Residents	15	
1.5.2	Non-Resident Sales - Potential Purchaser	80	
1.6	Solicitors	465	
1.7	Trespassing – Fishing, Parking, Residential, Other	1,053	
1.8	Open Garage Doors	8,030	
2.	Assisting Other Departments		240,498
2.1	Community Standards	291	
2.2	Public Safety – Fire, Emergency Medical, Law Enforcement	1,639	
2.3	Recreation	230,060	
2.4	District Property Management	6,441	
2.5	Customer Service	313	
2.6	Corporate Property Management	295	
2.7	Sales Department	63	
2.8	Water Department	1,396	
3.	Community Watch Programs		28,321
4.	Neighborhood Patrols – 106 Neighborhoods		105,220
5.	Animal Related Incidents		1,514
6.	Repair Work Orders – Gates, Cameras, Card Readers		4,265
7.	Utility – Problems Discovered and Reported		2,183
7.1	District & Resident Sprinkler Heads Broken	1,383	
7.2	Utilities Other Than Water Department	103	
7.3	Streetlights: Out, Flashing, On During the Day	697	
8.	Public Education – Hometown Socials, Group Presentations		24
9.	Water Conservation Reminders		6,093
10.	Wellness Check not Adult Watch		2,958
11.	Advanced Healthcare and Sharon Morse Building Checks		1,623
12.	AED Foot Patrols		4,049
Total Community Watch Security Service Actions			422,675
	2022 House Checks	15,200	
	2022 Adult Watch Calls	40,152	
	2022 Gate Wellness Calls	93,605	

TOTAL 2022 SERVICE CALLS: 571,632

Documented Community Watch Actions – 2022

- 0004BA – AFR – Cleaners-AJI – 10,624
- 0004BC – AFR – Cleaners-Grosvenor – 2,992
- 0004BD – AJI – Group D - 849
- 0004F – Assist Recreation Dept – 87.823
- 0007CK - Supervisor GH Ck – 26,701
- 0007D - Residential/RV Lot Patrol – 107,410
- 0007H - Security Check – 127,660
- 0007HF – Fuel depot Checked – 666
- 0007I – Ready Alert/Pulse Point - 13
- 0007M - Gate Repair – 3,507
- 001A - Animal Issues – 1,361
- 001B - AED Foot Patrol Squares – 4,049
- 001C - Lost Pet – 153
- 002A - Adult Watch Issues/Changes – 456
- 002B - Adult Watch No Answer Patrol Sent – 222
- 002C - Adult Watch Law Enforcement Sent – 25
- 002D - Well Being Check (Not AW) – 2,958
- 002E – AW Early Call In – 282
- 002GH - Gate House Call In – 174
- 003A - Assist Community Standards – 291
- 003B - Assist Customer Service – 313
- 003C – Advanced Healthcare -- 308
- 004A - Assist Corp Property Management – 148
- 004C - Lights Out – 697
- 004D - Assist Sales Dept. – 63
- 004H - Assist DPM Palm Frond Removal – 557
- 004I - Assist District Property Management – 848
- 004I Ad - Assist DPM Advertisement Removal – 1,456
- 004I Campaign - Assist DPM Campaign Sign Removal - 47
- 004J - Assist Water Dept. – 510
- 005A - Assist Sumter County Sheriff Office – 387
- 005B - Assist Florida Highway Patrol – 5
- 005C - Assist Fruitland Park PD – 5
- 005D - Assist Lady Lake PD – 30
- 005E - Assist Lake County Sheriff Office – 17
- 005F - Assist Marion County Sheriff Office – 14
- 005H - Assist Wildwood PD – 25
- 005I - Assist Law Enforcement Other – 2
- 005J - Assist Villages Fire Department – 59
- 005K – Assist Marion County Fire & Rescue -- 1
- 005L - Assist Fire Dept. Other – 10
- 005M – Property Damage --53
- 005N – Hazmat – 2
- 005P - Assist Utilities Other Than Water Dept. – 103
- 005Q - Assist Lk Miona Restrooms – 588
- 007A - Fill in Sick Employee – 2
- 007A-M – Fill in Medical Day – 265
- 007A-P – Fill in Personal Day – 671
- 007B – Report Called In – 1,981
- 007C – Disabled Vehicle – 349
- 007D – Theft - 30
- 007E - RV Lot Issues – 93
- 007F - Supervisor Approved – 631
- 007G - Water Incident – 1,383
- 007GAH - Water Incident AFTER HOURS – 886
- 007J - Move In or Move Out – 502

- 007L - Gate Relief – 1,074
- 007M-P/U - Stop Barricade Pick Up – 758
- 007N - Resident Complaint - Gate Attendant – 62
- 007NA - Administration Observation – 5
- 007O - Gate House Issues - 507
- 007P - Resident Complaint - Patrol Drive – 42
- 007P-I – Postal Issues – 4
- 007P-T – Hacienda Temporary Postal - 113
- 007Q - Tower Lights OK – 1087
- 007S - Sharon Building Checked – 1,315
- 007T – Employee Accepting Shift from Text or Email - 136
- 007U - Power Outage (s) – 35
- 007V – Water Conservation – 6,093
- 009A - House Check Issues / Problem – 635
- 010A - Escort Resident/Visitor – 15
- 010B - Escort Sales Potential Buyer – 79
- 010C - Lost and Found – 792
- 010D - Lost Person Assist Search – 28
- 010H - Escort Hometown Property Mgmt. – 1
- 011A – Explosion - 1
- 011B - Depression – 82
- 011C - Street Signs Down or Damaged – 140
- 011D - Traffic Light Issues – 83
- 011E - Weather, Natural Disaster – 62
- 011F - Hazardous Condition – 681
- 012A - Resident Assist - General – 2,137
- 012B - Resident Assist-Other – 2,571
- 012C - Resident Issue Complaint – 761
- 013B - Fishing Issues – 118
- 013C - Solicitor / Religious Issues – 356
- 013E - Improper or Unauthorized Parking – 935
- 013G – Suspicious Packages -- 9
- 013H - Suspicious Vehicle – 238
- 013I – Political Activity/Solicitors – 109
- 013J - Suspicious Person or Activity – 474
- 014A - Unsecured Door District Property -89
- 014B - Unsecured Door Corporate Property – 30
- 014C - Unsecure Garage Door – 8,030
- 014D - Unsecure Door (Not Garage) – 112
- 015A - Communication Issues – 469
- 015B - IT Issues – 38
- 020A - IT TEST – 4
- 020B – Community Awareness Presentations – 24
- 911 - Emergency 911 – 483
- 911B - Smoke Detector Battalion Chief – 601

2022 DISPATCHED CALLS RECORDED.....422,675

2022 COMMUNITY WATCH PROGRAM CALLS RECORDED:

- Adult Watch.....40,152
- House Check.....15,200
- Gate Wellness Checks.....93,605
- Total.....**148,957**

Dispatch Calls: 422,675
Community Watch Program Calls: + 148,957

TOTAL SERVICE CALLS IN 2022.....571,632