

OUR CORE VALUES

Hospitality

Stewardship

Creativity & Innovation

Hard Work

The Villages®

Community Development Districts

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Meeting the needs of The Villages community Residents is our primary objective.

PURPOSE

To provide and preserve the lifestyle of Florida's Friendliest Hometown.

VISION

To be respected as the most responsive and responsible Community Development District.

MISSION

To provide responsible and accountable public service that enhances and sustains our community.

...Maintaining Momentum

The District Team embarked on our mission to maintain The Villages Core Values of Hospitality, Stewardship, Hard Work, Innovation and Creativity while embracing enhancements and cost-saving measures to sustain what The Villages have created for today as well as tomorrow. The Balanced Scorecard, located on our website (www.DistrictGov.org), includes a breakdown of facts and figures, provides numerous accomplishments, cost saving measures, enhancements, and various projects that have been implemented over the last year which resulted in a total annualized savings of more than \$3 million dollars. There have been several organizational changes to provide more efficient operations. These cost-saving measures include the interlocal agreements with Sumter County to provide maintenance of district vehicles, paying of street light operations instead of the right-of-way maintenance; operational and staff reorganization, and leasing of District vehicles to name a few. As with many things throughout the community, the dedication to a balanced budget that delivers consistency, transparency and cost effectiveness is paramount. Thank you to all for being a part of our successes.

Richard Baier, District Manager





IN THE SPOTLIGHT...



Brittany Wilkinson ~ Risk Management ~ Risk Management Generalist



Where were you born & raised and went to school? I was born and raised in the south suburbs of Chicago, IL. I graduated from Stagg High School in Palos Hills, IL in 2011.

What was special about where you were from? There are so many things that make Chicago special; the diversity, history, the food, and life style. Blues music, pizza, the skyline and lake! Can't forget about Da Bears, White Sox, Black Hawks, and Bulls! I can talk about it for hours.

Tell us about your family, people (including pets!) I moved here with my father 3 years ago. I am the youngest of 3 girls (only one in FL). I have THE BEST DOG in the world, Molly, who we rescued 5 years ago so she's about 7 years old. I also have two cats, Allie (10 y/o) & Noah (11 y/o).

Hobbies? Favorite activities? I have a love for nature! I enjoy being out by my pool, sitting on the lake, boating, kayaking, and being at the beach (St. Pete's & Daytona). As long as I am around family and friends (and my pets,) I am perfectly content.

Who has been the most influential person in your life and why? My mother is the most influential person in my life; since I could walk I was attached to her hip. Her words of encouragement and pep talks throughout my life have remained as that tiny voice in my head, always pushing me to be the best person I can be.

What is the career & training path that led you to the Districts? I started working for The District in June of 2018 as a Community Watch Dispatcher. In early 2019, I was lucky enough to go through the Marion Co. emergency telecommunications program, earning my state certification, which was something I was always interested in doing. I am very career motivated and always looking to learn and grow, I applied for Risk Management Generalist in August, and was awarded the position.

Can you tell us about your day-to-day responsibilities? Day to day responsibilities so far are reviewing incidents that occur throughout The District, whether a fall at a recreation center, a motor vehicle accident that caused District property damage, or gate hit incidents (creating invoices). I have also gone out in the community and have viewed safety concerns.

What is your favorite aspect of working for the Districts? My favorite aspect of working for the District has been working with so many people, from so many different places, that have so much to teach you! There literally is nowhere else like it in the world.

My favorites...Movie: Hocus Pocus, The Craft, 10 Things I Hate About You, A Walk to Remember, The Notebook.

All Disney & Marvel, too many to list!...Television Show: History Channel's Vikings

Sports Team: My favorite is Hockey, go Black Hawks!...**Vacation Spot:** I love visiting Chicago in the fall

Restaurant: Portillo's...**Food:** Pizza, Steak, Seafood, Italian...**Dessert:** Cheesecake

Rebecca Armstrong ~ Finance ~ Senior Accountant

Where were you born & raised and went to school? I was born and raised right here in Central Florida, in Ocala. I attended Vanguard High, and two years at CFCC, before moving to Saint Augustine to obtain a Bachelor's Degree in Accounting, with a minor in Business Administration from Flagler College.

What was special about where you were from? Growing up in Ocala was wonderful! It has always had that small town feel, while still having access to plenty of shopping, beaches, and great food! I also have a secret infatuation with horses, so I have always enjoyed seeing so many during my commutes. While attending Flagler, we were lucky enough to live right near the beach, which was also an amazing experience!

Tell us about your family, people (including pets!) As many of you know, my husband, Matt Armstrong works right here in the Recreation Department. We have been married for 12 years, and have 3 beautiful daughters (ages 7, 5, and 3). We are a cat family! We have 4 cats that my husband loves to give nicknames to: Dusty (Bubba), Chloe (Chickey), and 2 kittens, Poppy (Digger) and Lilly (Tiger Lilly).

Hobbies? Favorite activities? My favorite hobby is expensive, so it's more of a bad habit, but I love interior design and scrolling through Pinterest. My husband and I love watching home improvement shows together, and even doing a lot of home improvements ourselves. We just finished remodeling our home not too long ago. And of course we love to enjoy our home. Roasting marshmallows with the girls and laying out on the hammock are some of our favorite activities!

Who has been the most influential person in your life and why? My Father has been one of the most influential people in my life. He taught me how to work hard, and to always do my absolute best. He also taught me to always finish the projects that I start, even if I have to seek advice in the process.

What's the best advice you ever received? If you are going to do something, do it right the first time. People make mistakes, but by applying this advice, it makes you try your absolute best the first time.

What is the career & training path that led you to the Districts? Ten years ago my husband and I were driving through the area. At the time he worked for Eustis Parks and Rec, but we were searching for something closer. We were amazed by how many Recreation Centers we drove past! We thought, surely there has to be something available in his field here! Needless to say we ended up finding him a job through the District website, and because it is such a great organization to work for, I soon followed.

Can you tell us about your day-to-day responsibilities? I am one out of four Senior Accountants in the Finance Department. My team and I help to oversee revenues brought in by all of the north Recreation centers, Golf, Customer Service, and The Enrichment Academy. We record the revenues, reconcile the bank accounts, and prepare monthly financials for the Board.

What is your favorite aspect of working for the Districts? One of my favorite things is that there have always been so many opportunities to learn new things with the District! Whether it is the conferences or the on-site training.

What is the most interesting thing you have ever seen? Down here in Florida we are used to storms, but back when I was in High School we traveled out west and drove right through a Dust Storm! It was a little scary, but very cool at the same time!

My favorites...Movie: Fast & Furious. I love fast cars!...**Television Show:** Anything I can watch with my girls!

Sports Team: Gators of course!...**Vacation Spot:** Mountains or Beach...**Restaurant:** Can't pick just one!

Food: Japanese food!...**Dessert:** Cheesecake!



SAVE THE DATE

Important Reminder

4th Quarter VCCDD All Staff Momentum Meeting

Thursday, October 3, 2019
Laurel Manor Recreation Center
2 sessions: 9:00-10:00am or 5:30-6:30pm

Hosted by Richard Baier, District Manager

~seats are limited to 300 each session~
Please contact your department Manager to register



Recreation & Parks will be assisting The Villages Entertainment Department with their candy collection for their annual Halloween Event at Brownwood Paddock Square.



Candy Collection Drive

Who: The Villages Entertainment Department
When: Monday September 9th – Thursday October 24th
Locations: La Hacienda, Laurel Manor, Colony Cottage, Eisenhower, Savannah and Rohan Regional Recreation Centers
Contact: Chalsi Goheen, Special Events Manager.
352-750-5411 or chalsi.goheen@thevillages.net



TO THE DISTRICT FAMILY!

Finance

Kimberly Jensen

Customer Service

Kimberly Doyle Andrea Crecelius

Community Watch

John Balding Raymond Cavanaugh Ellie Ifrach
James Thomasson Jon Wilkinson Donald Green
Bruce Mortensen Gloria Sperazza

Recreation

Ryan Baier Regina Bole James Carbonneau
Maria Helena Collier Shannon Dowd Connie Reavy
Melinda Reichard Michael Riddell Andrew Shpur
Patricia Juliano Barry Phillips Frances Schwab

Congratulations!

On your District Anniversary.
Thank you for your service!



Staff Accountant Barber Mercer
celebrating 15 years of service.



Gate Attendant David Latus
celebrating 10 years of service



Recreation Assistant Jerry Lapham
celebrating 10 years of service



Not pictured: Fitness Assistant Willis Jines
celebrating 10 years of service.



AVAILABLE!

E-Billing is available for your monthly water, trash and amenity bill! By signing up for E-Bill, we will no longer send you a monthly paper statement. To utilize E-Billing, visit www.DistrictGov.org and click on the 'Sign Up for E-Billing' Quick Link.

After signing up, a confirmation email will be sent to you within 7 business days. If you have any questions or concerns, please email us at utilities@DistrictGov.org or call Finance Customer Service at (352) 750-0000.

EMPLOYEES ON THE MOVE



Community Watch

- **Susan Shanks** was promoted from Dispatcher to Dispatch & Gate Operations Supervisor.
- **Robert Rexroth** was promoted from Gate Operations Attendant to Dispatcher.
- **Thomas Rafuse** was promoted from Gate Attendant to Patrol Driver.
- **Joseph Fazio** transferred from Gate Attendant Substitute to Gate Attendant.
- **Terry Pyle** transferred from Gate Operations Attendant to Gate Attendant.

Public Safety

- **Trevor Stalbaum, Cody Little, Matthew McCarthy, & Derick Pierce** were promoted from Firefighter EMT to Firefighter Paramedic.



OCTOBER



OCTOBER



1	Laura Agosto	Recreation
1	Sharon Kryvanis	Public Safety
2	David Parris	Community Watch
2	William Cole	Community Watch
2	Martha Lafortune	Recreation
3	John Bellante	Recreation
3	Steven Burnett	Recreation
3	Linette Crockford	Recreation
3	Daniel Hayasaka	Public Safety
4	Donald Laranjo	Community Watch
5	Joseph Rudd Jr	Recreation
5	Fredric Springer	Community Watch
5	Katherine Trulli	Recreation
6	Barbara Bregman	Recreation
6	Margaret Mills	Community Watch
7	Gary Pearce	Community Watch
7	Lawrence Gerszewski	Recreation
7	William Easton	Community Watch
7	Kevin Korando	Property Management
7	Tracy Whitten	Recreation
8	Richard Allain	Community Watch
8	Susan Webster	Recreation
8	Terry Pyle	Community Watch
8	Justin Cicero	Public Safety
9	Joseph Fazio	Community Watch
9	Dawna Dean	Recreation
9	Rocky Hartman	Public Safety
10	Ralph Balch	Community Watch
10	Meri Lynn	Recreation
11	Elizabeth Lesser	Recreation
11	Bridget Chianese	Finance
12	Carolyn Wescoe	Recreation
12	Richard Magan	Community Watch
12	Randall James Edgar	Community Watch
12	David Robertson	Community Watch
12	Wesley Roe	Public Safety
13	Daniel Baker	Customer Service
14	Gay Ratcliff-Seamens	Recreation
14	Verna Bronersky	Community Watch
14	Balsina Ann Fischer	Community Watch
14	Scott Green	Recreation
14	William Kondas	Community Watch
14	Timothy Bartz	Recreation
15	Frank Antonuccio	Community Watch
15	Kathleen Hyatt	Community Watch
15	Kathleen Wilhelm	Community Watch
15	Edward Sobeck	Recreation
15	Charles Manning	Recreation
15	Theresa Rodgers	Recreation
15	Christopher Roberts	Public Safety

15	Trevor Stalbaum	Public Safety
16	Faith Vander Snow	Community Watch
16	Michael Fortier	Recreation
16	Nichole Leonardi	Public Safety
16	Emily Andrews	Recreation
17	Jacquelyn Estes	Community Watch
17	Thomas Sherlock	Community Watch
17	Terrone Carpenter	Recreation
17	Frederick Hellmig	Community Watch
17	Susan Armbrrecht	Recreation
17	James Goodworth	Public Safety
17	Rebecca Armstrong	Finance
18	John Keegan	Community Watch
18	Joan Ferrara	Human Resources
18	Kelly Ward	Recreation
18	Nadia Whittaker	Recreation
18	Alexandra Stevens	Finance
18	Amanda Cyr	Recreation
19	Margaret Twidale	Recreation
19	Richard Jensen	Community Standards
20	Richard Lipski	Recreation
20	Barbara Fogarty	Community Watch
21	Philip Cook	Community Watch
21	Earl Budd	Community Watch
21	Kathy Delaney	Community Watch
21	Bradley Davis	Community Watch
21	Linda Turcone-Scungio	Recreation
21	Deborah Ballard	Community Watch
21	Pamela Cunningham	Recreation
22	Carl Thomas Moore	Recreation
22	James Michael	Community Watch
22	Lonny Abramsky	Community Watch
23	Terry Waller	Community Watch
23	Hugo Muller	Public Safety
24	Robert Donlon	Recreation
25	Ronald Fox	Recreation
25	Pamela Whitfield	Recreation
25	Jeanette Bottaro-Hodge	Recreation
26	Michael Farrar	Recreation
26	Scott Hondzinski	Recreation
27	Linda Jordan	Recreation
28	Michael Ronald Vasilko	Community Watch
28	Hervey Forward	Recreation
29	James Ferebee	Recreation
30	Gordon Laughlin	Recreation
30	Frank Fauci	Community Watch
30	Barbara Andrews	Recreation
31	Paul Mirus Jr	Community Watch
31	Fred Register	Recreation

Happy October Anniversary! Thank You For Your Service!

Robert Ruerup	Recreation	10/02/2001	18
Robert Pasqua	Recreation	10/18/2001	18
Carl Thomas Moore	Recreation	10/03/2003	16
Eugene Whitaker	Community Watch	10/15/2003	16
Eugene Grossey	Recreation	10/01/2004	15
Martin Auster	Community Watch	10/20/2004	15
Nancy Gibson	Recreation	10/05/2005	14
Fredrick Rippo	Recreation	10/05/2005	14
Daniel Krehl	Community Watch	10/14/2005	14
Joan Fiege	Purchasing	10/18/2006	13
Elisa Hurst	Public Safety	10/23/2006	13
Adelisa Luciano	Public Safety	10/23/2006	13
Scott Rylski	Public Safety	10/23/2006	13
Vincent Walczak	Public Safety	10/23/2006	13
Molly Farrar	Recreation	10/03/2007	12
Roy Clayton Keen	Property Management	10/03/2007	12
Edgar Munday	Recreation	10/09/2007	12
James Vigliarolo	Recreation	10/01/2008	11
Mary Morris	Community Watch	10/01/2008	11
Charles Marchiano	Recreation	10/07/2009	10
Ginny Mills	Recreation	10/07/2009	10
George Merges	Recreation	10/14/2009	10
William Cole	Community Watch	10/14/2009	10
Michael Smith	Recreation	10/28/2009	10
Bridget Chianese	Finance	10/28/2009	10
Wayne Wescoe	Recreation	10/27/2010	9
Donald Klein	Recreation	10/26/2011	8
Joseph Rudd Jr	Recreation	10/26/2011	8
James Magee	Community Watch	10/26/2011	8
James Michael	Community Watch	10/26/2011	8
Patrick Ryan	Community Watch	10/26/2011	8
Edwin Bock	Public Safety	10/01/2012	7
Eric Mcfarland	Public Safety	10/01/2012	7
Robert Smiley	Public Safety	10/01/2012	7
Michael Stephens	Public Safety	10/01/2012	7
Hardy Forkapa	Recreation	10/08/2012	7
Stephanie Jamros	Recreation	10/08/2012	7
Sandra Allaire	Community Watch	10/08/2012	7
Albert Flower	Community Watch	10/08/2012	7
Kelly Lambert	Finance	10/08/2012	7
Edward Dockham	Community Watch	10/15/2012	7
Charles Adams	Recreation	10/29/2012	7
Timothy Kinne	Recreation	10/29/2012	7
John Spillane	Community Watch	10/29/2012	7
Balsina Ann Fischer	Community Watch	10/14/2013	6
John Hackney	Community Watch	10/14/2013	6

Catherine Mcgarity	Recreation	10/28/2013	6
Donald Melcher	Recreation	10/28/2013	6
Mabel Haddock	Finance	10/28/2013	6
James Black	Recreation	10/13/2014	5
Gail Firestone	Recreation	10/13/2014	5
Daniel Angelone	Community Watch	10/13/2014	5
Donald Doucette	Customer Service	10/27/2014	5
Thomas Esposito	Recreation	10/27/2014	5
Jennifer Slayton-Munday	Recreation	10/27/2014	5
Ernest Casalini	Community Watch	10/27/2014	5
Daniel Lucin	Property Management	10/27/2014	5
Bryan Johnson	Recreation	10/12/2015	4
Karen Rolph	Recreation	10/12/2015	4
Shirley Maruca	Finance	10/12/2015	4
John Mills	Community Watch	10/26/2015	4
Gerald Van Blarcom	Community Watch	10/26/2015	4
Patricia Garfield	Finance	10/26/2015	4
Robert Andrews	Community Watch	10/10/2016	3
James Hurrey	Community Watch	10/10/2016	3
Ronald Dean Smith	Community Watch	10/10/2016	3
Jeffrey Watson	Community Watch	10/10/2016	3
Amanda Brooks	Recreation	10/24/2016	3
Linette Crockford	Recreation	10/24/2016	3
Dennis Godfrey	Recreation	10/24/2016	3
Teresa Nettleton	Recreation	10/24/2016	3
Lisa Babbitt	Customer Service	10/23/2017	2
Joseph Bagnato	Recreation	10/23/2017	2
Michael Busch	Recreation	10/23/2017	2
Suzanne Busch	Recreation	10/23/2017	2
Paul Lubenow	Recreation	10/23/2017	2
Dwayne Goode	Community Watch	10/23/2017	2
Russell Stehn	Community Watch	10/23/2017	2
Faith Vander Snow	Community Watch	10/23/2017	2
Robert Emery	Recreation	10/08/2018	1
Mary Lynn Golota	Recreation	10/08/2018	1
Steven Stein	Recreation	10/08/2018	1
Leroy Thompson	Recreation	10/08/2018	1
Kelly Ward	Recreation	10/08/2018	1
Kenneth Wergin	Recreation	10/08/2018	1
Howard Wapner	Community Watch	10/08/2018	1
Anne Flanagan	Customer Service	10/15/2018	1
Cacinda Baker	Recreation	10/22/2018	1
Robert McClure	Recreation	10/22/2018	1
Gregg Mullens	Recreation	10/22/2018	1
Lawrence Reese	Recreation	10/22/2018	1
Lindsay Collier	Community Watch	10/22/2018	1
Alexandra Stevens	Finance	10/22/2018	1

Recognizing Our Core Values In Action!

Accounting Technicians Cheryl Prevete and Nicole Francik received a thank you card from a resident. "Thank you so very much with assisting with paying off the bond on my house. You are most competent dealing with an old guy on the phone. Thanks for your never ending patience."

Firefighter Paramedics Peter Bratkovich and Eduardo Villagoz, Lieutenant Jason McInturf, Battalion Chief David Rutter, and Firefighter EMT Tod Thompson received praise regarding their professionalism on a call they responded to at a local residential facility. The caller raved about how professional each of the Firefighters were and said she was very impressed with the care provided to the patient and their overall performance. "Your hard work has been noticed and I, along with our administration, would like to express our gratitude to each and every one of you."



Recreation Assistant Angel Adams received praise for her hospitality towards a resident. "I wanted you to know, I stopped by the Chatham Recreation Center recently. However, when I was ready to leave, the skies just opened up and the heavy rains began. I stood by the door a minute or two knowing I had an appointment to get to. Angel offered to walk me to my car with

her umbrella. I resisted at first because I didn't want her to get soaked but I needed to leave ASAP. I really appreciate Angel's assistance, definitely going above and beyond!"



Administrative Assistant Cheryl Bidwell and Public Education Technician Bob Sjogren received a thank you card from a resident. "Cheryl and Bob were professional and courteous when handling my smoke detector issue." In addition, Bob Sjogren also received a thank you

from a resident. "Thank you for changing my batteries. Bob was very professional and informative."



A resident called to compliment **Public Education Technician Norm Cathell** on the service he provided, stating "He was very professional and explained everything".



Patrol Driver Tommy Morris was complimented on his hospitality while assisting a driver with a disabled car.



Recreation Assistants Ryan Founds & Brenda Petersen and Facility Specialist Roger Loomis (L to R) were praised for their hospitality.

"I'm touching base to let you know what a wonderful job your staff did last week with our function. They were responsive and very efficient handling our many last minute requests and adapting to make our night as special as it could possibly be. This event was attended by approximately 300 guests including government officials, the press and guests. We received many compliments from all who attended. Please pass this note on to your staff for a job well done!"

A resident wrote a complimentary letter about **Recreation Assistant Gayle Hutton**. "I am writing this letter to recommend Gayle Hutton as employee of the year. Gayle, in my opinion, has reached the level of that status with her exceptional performance and constant help she gives all residents and always does it with a smile. People simply like her! Gayle is exceptionally responsive to her duties and is able to interpret even the most complex instructions. She is already a resource for the people in her department and she has been acting as an unofficial supervisor for months teaching new employees their work profiles. Gayle works harder than any other person in her position that I have ever seen in the Villages and I have lived here for 5 years now. Gayle has helped many of the new employees learn and understand their new positions so they can feel confident with their own responsibilities. Gayle has garnered nothing but respect from her peers and they view her as a strong addition to the staff at Fish Hawk Recreation Center. I just felt the need to make sure that management knew how valuable of an employee Gayle Hutton is. She always gives it her all in every situation that is handed to her."



**Hospitality * Innovation & Creativity
Stewardship * Hard Work**

IT'S NEVER TOO LATE TO GET ACTIVE!

Studies have consistently shown that a moderate amount of physical activity - as little as 30 minutes a day, five times a week - can help drastically reduce your risk of developing cancer. As evidenced in our community, it's never too late to start living a more active lifestyle. Research shows exercise makes a positive difference even when picked up as a habit later in life. So get out there, as soon as possible and as often as possible! Information provided by American Institute for Cancer Research. www.aicr.org.

FIND AN ACTIVITY THAT WORKS FOR YOU



Swimming, walking, biking, gardening ... as long as you're moving, your body will reap the benefits.
Find something that brings you joy, and have fun!

MAKE IT SOCIAL



You know that saying, "Time flies when you're having fun"? It's true! Make a date to work out with someone whose company you enjoy, and it won't feel like work at all.

LITTLE CHANGES MAKE A BIG DIFFERENCE



Start by incorporating small bits of extra activity into your daily life. Take the stairs instead of the elevator, park on the far side of the lot or get off the bus one stop early.



Making the Most of Your Break

You're rushed. You're overbooked. You're going at top speed. Yet the more you do, the less you seem to get done. Is there a way to stop this stressful cycle?

Here are a few suggestions to find time during a busy workday:

- The best downtime opportunities are often **unplanned**. Open your mind to what's happening around you and be willing to respond.
- Don't expect too much of your downtime. Keep your expectations **simple**.
- Instead of fighting the crowds at the cafeteria, bring lunch from home and find a quiet place to unwind. Use the extra time to **take a walk**.
- Worrying and other negative feelings can keep you from enjoying your downtime. To get rid of the clutter, **visualize a vacuum** cleaner as it pulls the bad feelings out of your head.
- Don't feel you have to respond to every outlet from the outside world. **Turn off** your computer and leave the cell phone behind.

Cold Season Is Coming Our Way

The common cold usually involves symptoms including runny nose, cough, sore throat, and sneezing. Each year, the common cold affects millions of Americans, causing them to miss school and work. The Centers for Disease Control (CDC) estimates adults have about 2-3 colds per year, and children experience 8-12 colds annually.

How to avoid the common cold:

- Wash your hands often
- Avoid touching your face
- Don't smoke
- Use disposable items if a family member is infected
- Keep household surfaces clean
- Wash toys
- Use Paper towels
- Throw tissues away after use
- Maintain a healthy lifestyle
- Control stress



The best way to ward off flu is to get vaccinated early in the season. But as long as flu virus is in the air, a flu shot is effective. Here are five facts about flu you need to know:

1. Flu can lead to pneumonia or make medical conditions worse. People with chronic obstructive pulmonary disease (COPD), congestive heart failure and asthma can suffer greatly. Flu can even cause death.
2. Everyone 6 months and older should get vaccinated annually. The shot takes about two weeks to protect you against flu. It also protects people around you, babies, children and those with a weakened immune system.
3. Flu is not the common cold. It brings chills, a sore throat, a cough, body aches, headaches and tiredness with or without a fever. A cold makes your nose runny or stuffy.
4. The vaccine does not give you the flu. On occasion, the nasal spray vaccine causes cold-like symptoms but not flu. Most people have no side effects from flu vaccine.
5. To reduce your risk of getting flu, wash your hands often. Wipe down hard surfaces at home and work. Eat nutritious meals, stay active, get a good night's sleep and manage the stress in your life. Avoid close contact with those who are sick.

Most Florida Blue members can get a flu shot at no cost. If you are 18 or older, you can go to any in-network pharmacy such as Walgreens, Publix or Winn-Dixie. Children 6 months to 17 years can be vaccinated at any in-network doctor's office.

Resources: CDC



REMINDER: IMPORTANT BENEFITS UPDATES FOR THE 2019-20 Year *Effective October 1, 2019:* **PART TIME EMPLOYEES**

FICA Alternative Plan Rollout with BENCOR – All part-time employees will automatically be enrolled in the FICA Alternative plan effective 10/1/2019. This plan is a defined contribution plan authorized under Section 401(a) of the Internal Revenue Code. To access your account, go to www.bencorplans.com. Once your account has been activated, you can review and update your personal information, designate beneficiaries, review investment performance, change your investment allocations, print statements and more.

Nationwide 457b Retirement Plan- Part-time employees who have worked at least 20 hours in a week are now eligible to participate in The District's 457(b) plan with Nationwide. For more information, contact Human Resources.

FULL TIME EMPLOYEES

Nationwide 457b Match Increase- The District's 457(b) matching contribution will increase from 2% to 3%. In practice, if an employee defers, at maximum, 3% into an individual 457(b) plan, then the District adds to its initial contribution of 6% an additional maximum match of 3% into their 401(a) account, for a combined total of 12% of gross salary towards funding of retirement. Not enrolled or would like to increase your 457(b) deferral? Contact Human Resources.

The Standard – Dental, Vision, Life Insurance, Short and Long-term Disability Employees who participate in The District's dental and vision plans will transition from Florida Combined Life to The Standard effective October 1st. You will receive new cards in the mail; be sure to update your dentist and/or vision care provider with your member information. Additionally, life insurance, short-term disability and long-term disability will now be with The Standard.

The Standard - Employee Assistance Program - The District's EAP is now with The Standard. Through the EAP, you and your family members can receive confidential, professional consultation for personal issues such as work/life solutions, stress, grief and loss, substance abuse, relationship/marital conflicts, financial and legal support. Through counseling, assessments, referrals and resources, plus an interactive website, The Standard can help find solutions to help you find balance.

Phone: (888) 293-6948

Online: www.workhealthlife.com/Standard3

The Standard - Life Services Toolkit- Need assistance with finding a pet sitter, creating a will, finding a school, funeral planning or Rx drug savings, and more? The Standard's Life Toolkit can help support you with life stage transitions and events.

Toolkit: www.standard.com/mytoolkit

Login: support

The Standard - Travel Assistance- Things can happen on the road. Passports get lost and other unforeseen events or circumstances might derail travel plans. With The Standard Travel Assistance, full time employees, their spouses and children under the age of 25 are covered with travel assistance. Travel Assistance can help with emergency ticket or passport replacement, replacing prescriptions, contacting medical care providers and more.

Online: www.standard.com/travel

Recreation News

Emerging Leaders Institute - Florida Recreation & Park Association

Recreation & Parks had six leaders complete FRPA's Emerging Leaders program; Pictured from left to right, **Recreation Supervisors James Scrubbs, Daria Lotocky, Jack Doty, Becky Manserra, Carlos Perrone and Dominic Pascuzzo.**



Emerging Leaders is designed for professionals new to supervisory positions who have demonstrated promise as a future leader in the field. It is designed to expose participants to critical leadership skills in preparation for future leadership growth.

Florida Recreation & Park Association – Annual Conference

The annual FRPA conference is a gathering of professionals for learning and serves as a concentrated time to immerse in topics relating to recreation and parks. Several Recreation & Parks managers attended the event held in Orlando August 26 – 29 and the theme was “Parks and Reconomics”. Telling people how important parks and recreation is to their community is easy, however when we try to quantify, is when things get difficult. This year's conference uncovered the tools to calculate and communicate the impact recreation has on their local community. And special this year, **Recreation & Parks Facilities Managers, Elly Gorman (L) and Nadia Whittaker (R)** co-chaired the event, which was one of the largest attended FRPA conferences ever!



Joe Abrahams - Florida Recreation & Park Association

Recreation & Parks had three **Recreation Facilities Managers, Molly Farrar, James Pierce and Tracy Whitten**, graduate from the yearlong Joe Abrahams Academy for Leadership Excellence. This program in Parks and Recreation goes beyond a traditional educational session; the Academy provides an opportunity for participants to explore and develop their leadership capacity, creates personal leadership advancement plans and encourages personal introspection & individual assessment. Combining the initial training and post-Academy activity, participants begin to transfer theory into practice in preparation for assuming executive level leadership positions in the parks and recreation field. Pictured from left to right, Molly, James, & Tracy.



Laurel Manor Regional Recreation Center

In keeping with Recreation & Parks goal of sustainability and perpetuity of our facilities, Laurel Manor recreation center recently re-opened after a renovation closure. Residents are very pleased with the “new” look which includes the following upgrades; new furniture and carpet along with Fitness Center enhancements.



Finance News



FY 2019 Audit Cover Photo Contest

Finance is happy to announce they are once again looking for talented photographers to submit photos for the cover of each of our Annual District Audit Reports. All Village Center Community Development

District staff, both full and part time, are invited to enter the contest. The District will generously offer each winner 1 day off with pay (limit of 2 per employee). For further details regarding contest rules please contact Linda Sojourn at Linda.Sojourn@districtgov.org.

The last day to submit will be October 31, 2019 at 5 pm.

Community Watch News



The Villages Division 1 Softball honored 9/11. **Patrol Driver Joseph Phipps** (pictured) is a part of the league.

On September 20th the B-Shift technical rescue team members trained on the Arizona Vortex tripod which is used in confined space rescue and over the edge high angle rescues. Technical rescue team members train monthly on the different disciplines. The team is highly trained and is capable of vehicle & machinery rescues, confined space rescues, trench collapse rescues, high/low angle rope rescues and structural collapse rescues. The Villages Technical Rescue team recently went through an evaluation process by the State of Florida to become a Type 1 Technical Rescue Team. Public Safety is awaiting the results of this evaluation.

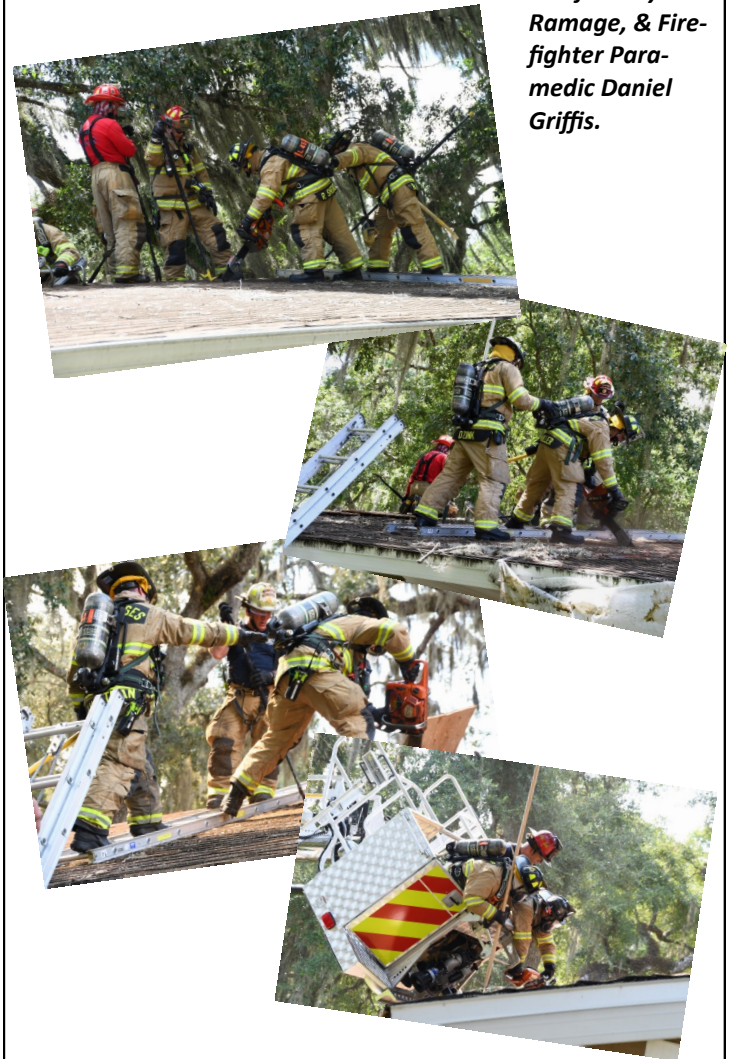


Congressman Daniel Webster received a tour of Station 47 on September 5th. The tour was given by **Fire Chief Edmund Cain** and **Division Chief of EMS Kara Watts**.

The South Eastern Guide Dog Group visited Station 44 on September 6th for training. The guide dogs come to the fire station to get use to the sounds and smells of the fire equipment, apparatus and tools so they are not afraid during an emergency.



August 20-22, 100 personnel from the Villages Fire Rescue participated in hands-on vertical ventilation training. Thanks to The Villages Land Company for the donation of buildings scheduled for demolition, our firefighters were able to get practical hands-on training on vertical ventilation using real buildings instead of training props. Vertical ventilation is part of structural firefighting tactics that is used to remove heat and smoke from a burning building. The removal of heat and smoke increases the safety for trapped occupants and firefighters working inside a burning building by increasing visibility and creating a survivable space for trapped occupants. This type of training is extremely valuable for firefighters who get the opportunity to sound real roofs for weak spots and solid areas as well as learning how to safely navigate and ventilate actual roofs. The training was successful despite the extreme heat index each day. In total 100 firefighters rotated through the training over a three day period. Pictured below include: **Lieutenant Eric McFarland, Firefighter EMT Daniel Hayasaka, Firefighter Paramedic Ellis Secola, Lieutenant Daniel McGoldrick, Lieutenant Kevin Cunliffe, Firefighter Robert Sheridan, Firefighter Paramedic Brian Konnerth, Firefighter Paramedic Dalton Zink, Firefighter EMT Kelsey Muller, Lieutenant Jeff Loder, Lieutenant Rocky Hartman, , Division Fire Chief Bobby Ramage, & Firefighter Paramedic Daniel Griffis.**



Public Safety News

Public Safety took part in the grand opening event at the Wawa in Lady Lake on September 19th. Public Safety was invited to participate in a sub making contest against the Sumter County Sheriff's Department. Each team received a training session before the contest. The Sumter County Sheriff's office won the event by 1 sub. Both teams received a check for \$1,000 for participating. Public Safety donated the \$1,000 to the Hearts with Hands organization, which responds to major disasters in the United States and abroad. Those who took part in first picture from left to right are: **Lieutenant Jason McInturf, Division Chief Bobby Ramage, Chief Edmund Cain, Firefighter EMT Tod Thompson, & Emergency Management Coordinator John Longacre.**



DISTRICT UNIVERSITY

District University: Training & Development Programs: October 2019
All professional development training workshops are open to all District Staff members.



Class Title	Instructor	Class Info	Open to	Date	Time	Location
New Hire Orientation	Varied District Staff	This training session provides new employees with important information to help navigate your first 60 days of hire. A wide-range of topics are covered, including District Core Values, Mission Statement, policy & procedures, diversity & harassment training and workers compensation information.	NEW HIRES	Monday October 7th October 21st	8:30am To 12:00pm	District Offices 984 Old Mill Run Large Conference Room
CDD Orientation	Varied District Staff	This workshop helps attendees better understand what a "Community Development District" is & how it operates. Also covered - important community information regarding the people, services & supporting entities that help make up "The Villages".	All New Hires <i>Mandatory within 30 days of employment</i>	Every Thursday	10:00am To 12:00pm	District Offices 984 Old Mill Run
Performance Management & Evaluation	Deb Franklin	The "who, what, where, when and how" of managing your team for optimum performance, including reviewing the prior year's performance and setting individual and department goals for the upcoming year. **Mandatory for all supervisors hired/promoted 10/1/18 to current. **	Supervisors, Managers, Department Heads	Wednesday, October 9 & Thursday, October 17	11 AM - 12:30 PM & 2 - 4 PM	District Offices 984 Old Mill Run
Built to Last	Deb Franklin	Now that you know more about what your role is within our organization, we now circle back to focus on how our District Core Values serve as a compass to guide us in providing responsive, responsible customer service, no matter what position we hold.	All New Hires <i>Mandatory within 60 days of employment</i>	Wednesday October 30th	8:30am To 10:00am	Laurel Manor Recreation Center 1985 Laurel Manor Drive
Public Records & Ethics	Attorney Stephanie Brionez	This class covers what information is protected under Public Records Law, how long to retain certain records, how to handle public records requests and will also touch on Government Sunshine Laws.	<i>Mandatory for all District Staff. Attendees will be assigned by their department.</i>	October 15	9:00am To 12:00pm	District Offices 984 Old Mill Run Large Conference Room

Department Director's should determine which staff members should attend mandatory workshops & notify those individuals so that they can register. Staff members interested in attending a workshop should request from their Department Director or immediate Supervisor permission to attend a workshop.

To Register:

- **All Community Watch staff:** Contact **Sharon Gwin (352-750-8201)**
- **All Recreation staff:** Contact **Anita Douglas (352-674-1800)**
- **All Finance staff:** Contact **Linda Sojourn (753-0421)**
- **All other District staff:** Contact **Human Resources Angela.Pattillo@DistrictGov.org.**