

The Villages®

Community Development Districts

OUR CORE VALUES
Hospitality
Stewardship
Creativity & Innovation
Hard Work

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**Meeting the needs of
The Villages
community
Residents is our
primary objective.**

PURPOSE

To provide and preserve the lifestyle of Florida's Friendliest Hometown.

VISION

To be respected as the most responsive and responsible Community Development District.

MISSION

To provide responsible and accountable public service that enhances and sustains our community.

Fall Is Here

As we get into the fall season, I want to talk about your safety and actual "falls".

The climbing of stairs, stepping over curbs, and walking within or near traffic requires extra special care and alertness. Recently, the District Team has averaged nearly two (2) trips, slips, and falls of employees each month as they perform their duties. I would advise each of us to slow down, be deliberate with our movements, and concentrate on doing one thing at a time. The climbing of stairs can be tricky, especially true if one's depth perception is also being impaired or you are distracted by your phone or another individual. Wearing masks can cause additional challenges, so please use extra caution while navigating around the office or other District facilities. Your safety is important to you but also to your team. Slow down, as your family, District work team and customers want you to stay injury-free.

Every 11 seconds, an older adult is seen in an emergency department for a fall-related injury. You have the power to reduce your risk and protect your older loved ones from a serious fall. One in four older Americans fall every year. Falls are the leading cause of both fatal and nonfatal injuries for people aged 65+. Falls can result in hip fractures, broken bones, and head injuries. And even falls without a major injury can cause an older adult to become fearful or depressed, making it difficult for them to stay active. Falls can be prevented. Speak with your health care provider and family to ensure you stay safe and healthy. Visit the National Council on Aging at <https://www.ncoa.org/healthy-aging/falls-prevention/preventing-falls-tips-for-older-adults-and-caregivers/take-control-of-your-health-6-steps-to-prevent-a-fall/> for steps to prevent a fall.

Have a Happy and Safe Fall Season!

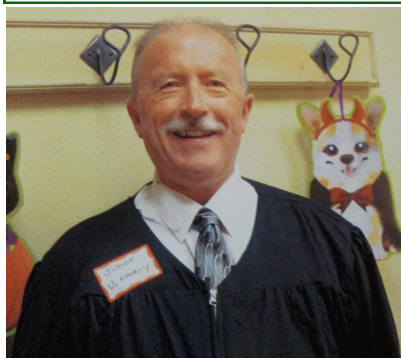
Richard Baier, P.E. LTED AP
District Manager



IN THE SPOTLIGHT...



Rich Jensen ~ Community Standards ~ Deed Compliance Officer



Where were you born & raised and went to school? I was born in Oakland, California. I grew up in the East Bay. I lived in Oakland until I was seven years old, we moved to Hayward, California where we lived for a couple of years and when I was nine we moved to Pleasanton, California. I consider Pleasanton to be my home town. I went to Dublin High School.

What was special about where you were from? When my family moved to Pleasanton it was a relatively small town and certainly had a small town feel. As an example John Madden was the coach of the Oakland Raiders at the time but it would not be unusual to see him cheer on his kids at the Little League Park like any other parent. Despite the amazing growth of the town Pleasanton has found a way to retain the small town feel.

Tell us about your family, people (including pets!) My wife, Denise and I have been together for a few months short of twenty years. We celebrated our fifteen year wedding anniversary in August of this year. We are truly a success story as we both had been previously married and both brought two kids into our relationship. Denise has two daughters and I have a son and a daughter. We have a total of seven grandchildren and one great grandchild with another on the way. It is a challenge to keep up with them all as two kids live in Eugene, Oregon, one lives in Spring Hill, Tennessee and another lives in Hardy, Virginia, near Roanoke. We do have a fur baby at home. We have a 170

pound Bernese Mountain Dog named Buddy who seems to enjoy living in The Villages. Buddy is truly a rock star who gets all the attention a 170 pound Bernese Mountain Dog deserves.

Hobbies? Favorite activities? I never really developed any hobbies. For eighteen years as my kids were growing up they took up what spare time I had. My wife and I love to travel and we have been on many cruises. I do enjoy playing cards, Holdem, Cribbage and Pinochle. I have been known to go to a casino or horse race track also.

Who has been the most influential person in your life and why? I grew up living close to my paternal grandfather. I credit him with my work ethic. He always put us to work doing yard work when we came to visit and I learned to appreciate the finished product from hard work from him. I have to give credit to my dad as well. My dad was a Police Officer in Oakland, California and I chose the same career partly because of the stories he would tell me about the job.

What's the best advice you ever received? My dad had a saying, "Keep your eye on the donut, not the hole." This proved to be good advice as I have lived my life.

What is the career & training path that led you to the Districts? I was a Police Officer for thirty-six years before retiring and moving to The Villages. I retired as a Sergeant. I worked many assignments during my time as a Police Officer including patrol, investigations, crime scene investigator, SWAT, court security, and training officer. Problem solving and talking to people are a big part of any Police Officer's day and are skills I use every day as a Deed Compliance Officer for the District.

Can you tell us about your day-to-day responsibilities? People call into our Community Standards Office many times a day with suspected deed restriction violations. It is my job to review the calls in my area and then drive to the home and determine whether or not there is a deed compliance issue. If there is a problem I contact the home owner and explain the issue to them. I spend a lot of time educating home owners as to the deed compliance rules. I try and work with the home owner to voluntarily bring their property into compliance. Some home owners are not willing to do so and then I have to issue a deed compliance reminder. When a deed compliance reminder is issued, the home owner is sent a letter explaining the rules and how to bring the property into compliance. If the homeowner still does not bring the property into compliance a public hearing is held by the District Board and they determine how the matter will be resolved.

What is your favorite aspect of working for the Districts? I enjoy having a positive impact in the community I live in. My work as Deed Compliance Officer is similar to the work I did in my previous career and just as rewarding. I have to add that I have the most amazing co-workers. Collectively they are hardworking, very knowledgeable, helpful, team oriented and just nice people to be around.

What is the most interesting thing you have ever seen? As you can imagine I have seen some pretty interesting things during my police career. I have been in countless high speed car chases, been to many homicide scenes, and generally have seen the worst things people can do to each other. That said, certainly the most interesting and memorable things I've been witness to is the birth of my son and daughter.

My favorites...Movie: Caddyshack ...Television Show: Adam 12 (what else)

Sports Team: Baseball...Vacation Spot: Anywhere on a cruise ship

Restaurant: The New Mecca (amazing Mexican food in Pittsburg, California)...Food: Pizza...Dessert: Banana Cream Pie

Jaimze Frizimuth ~ Customer Service ~ Customer & Administrative Support Representative

Where were you born & raised and went to school? I was born in Lagrange, Illinois and raised in St Charles, Illinois.

What was special about where you were from? Fall was my favorite season, and I enjoyed the fall festivals.

Hobbies? Favorite activities? I like planting flowers, remodeling my home and spending time in nature.

Who has been the most influential person in your life and why? My mom is the most influential person in my life. She taught me valuable lessons in life.

What's the best advice you ever received? "If at first you don't succeed try again!"

What is the career & training path that led you to the Districts? I have a lot of experience in customer service and was a former hairstylist. I enjoy working with the public and helping as much as I can.

Can you tell us about your day-to-day responsibilities? I answer general questions from residents and the public and provide information. I assist with gate passes and resident IDs. I also provide all around customer service to our residents and the public.

What is your favorite aspect of working for the Districts? I enjoy meeting new people and learning new things.



My favorites...Movie: Goonies...Food: Thai...Dessert: Turtle Sundae

The District is here for you!

The District is continuously updating policies and procedures to maintain a healthy work environment during COVID-19. We continue to take guidance and direction from Federal, State and local legislative and health entities during this time. Important items to remember:

COVID-19 Symptoms Include:

- Fever of 100.4+ degrees Fahrenheit
- Chills
- New loss of taste or smell
- Muscle or body aches
- Headache
- Diarrhea
- Shortness of breath/difficulty breathing
- Cough
- Nausea or vomiting
- Congestion or runny nose
- Fatigue
- Sore throat

If you get sick at work, or know a team member who gets sick at work, with COVID-19 symptoms, please notify your immediate supervisor and Human Resources immediately, 352-674-1905.

Please don't come to work if you're sick or not feeling well.

Please continue to watch for more updates regarding steps the District is taking to keep you safe during this trying time.

There are resources available to you. Our Employee Assistance Program, provided by The Standard, is for all part time and full time employees and their families. Please visit www.workhealthlife.com/standard3 or contact them 24 hours a day/7 days a week by calling 888-293-6948, TDD: 800-327-1833.



Current Job Openings

Are you looking for a career change, or know someone who is seeking employment? Our current job openings include:

Executive Golf

Full Time Golf Maintenance Supervisor \$23.51 per hour

Property Management

Full Time Staff Assistant-Divisional \$15.30 per hour
Full Time Supervisor-Facilities \$23.51 per hour
Full Time Supervisor-Infrastructure \$23.51 per hour
Full Time Assistant Manager-Facilities \$51,573.41 annual

Public Safety

Full Time Firefighter EMT \$13.04 per hour
Full Time Firefighter Paramedic \$17.58 per hour
Full Time Public Education Technician \$10.49 per hour

Purchasing

Full Time Administrative Assistant \$13.74 per hour

Recreation

Part Time Facility Specialist-Fitness \$11.07 per hour
Part Time Fitness Assistant \$9.93 per hour
Part Time Recreation Assistant \$9.93 per hour
Part Time Recreation Assistant-Softball \$9.93 per hour

Keep an eye out for emails from Terianne Carroll, HR Administrator, for future openings with the District. If you have questions on job openings or how to apply, please feel free to call Terianne at 352-674-1905 or email terianne.carroll@districtgov.org.



**On your District Anniversary.
Thank you for your service!**

15TH ANNIVERSARY



Nancy Gibson
Recreation
Service Representative



Daniel Krehl
Gate Attendant

10TH ANNIVERSARY



Wayne Wescoe
Recreation Assistant



EMPLOYEES ON THE MOVE



Public Safety

- **Ed Raulerson** was promoted from Fire Marshal to Division Chief of Fire Prevention.

Community Watch

- **Dennis McNeil** transferred from Patrol Driver Substitute to Patrol Driver.



**TO THE
DISTRICT FAMILY!**

Recreation

Dale Cash	Angela Cupp	Mary Ebner
Tracy Engleson	Laurie Holcombe	Baileigh Lorenze
Katherine Marshall	Lori Will	Darian Rawls
Fred Roberts	Kathryn Rose	Ralph Smith
Bruce Turner	Mark Werner	Daniel Marsinelli

Community Watch

Joseph Bruch	Aubrey Dobbs	Robert Haasz
Debbie Olge	Pamela Rogers	William Spurlock



OCTOBER



OCTOBER



Laura Agosto	1	Recreation
Sharon Kryvanis	1	Public Safety
William Cole	2	Community Watch
David Parris	2	Community Watch
John Bellante	3	Recreation
Linette Crockford	3	Recreation
Daniel Hayasaka	3	Public Safety
Lawrence Basile	4	Community Watch
Donald Laranjo	4	Community Watch
Joseph Rudd Jr	5	Recreation
Katherine Trulli	5	Recreation
Allen Colpitts	5	Recreation
Fredric Springer	5	Community Watch
Barbara Bregman	6	Recreation
Tracy Whitten	7	Recreation
William Easton	7	Community Watch
Gary Pearce	7	Community Watch
Henry Feingold	7	Community Watch
Susan Webster	8	Recreation
Terry Pyle	8	Community Watch
Richard Allain	8	Community Watch
Justin Cicero	8	Public Safety
Dawna Dean	9	Recreation
Joseph Fazio	9	Community Watch
Rocky Hartman	9	Public Safety
Meri Lynn	10	Recreation
Charles Imhoff	10	Recreation
Elizabeth Lesser	11	Recreation
Bridget Chianese	11	Finance
Carolyn Wescoe	12	Recreation
Danny Reed	12	Community Watch
David Robertson	12	Community Watch
Charles Warren	12	Community Watch
Randall Edgar	12	Community Watch
Richard Magan	12	Community Watch
Wesley Roe	12	Public Safety
Daniel Baker	13	Customer Service
Mary Anne Russell	13	Recreation
Christopher Green	13	Public Safety
Gay Ratcliff-Seamens	14	Recreation
Verna Bronersky	14	Community Watch
Balsina Fischer	14	Community Watch
William Kondas	14	Community Watch
Edward Sobeck	15	Recreation
Melinda Lodge	15	Recreation
Charles Manning	15	Recreation
Frank Antonuccio	15	Community Watch
Kathleen Hyatt	15	Community Watch
Trevor Stalbaum	15	Public Safety

Christopher Roberts	15	Public Safety
Michael Fortier	16	Recreation
Emily Andrews	16	Recreation
Faith Vander Snow	16	Community Watch
Nichole Leonardi	16	Public Safety
Terrone Carpenter	17	Recreation
Debra Toole	17	Recreation
Susan Ambrecht	17	Recreation
Philip Boulanger	17	Community Watch
Thomas Sherlock	17	Community Watch
Frederick Hellmig	17	Community Watch
Rebecca Armstrong	17	Finance
James Goodworth	17	Public Safety
Nadia Whittaker	18	Recreation
Kelly Ward	18	Recreation
Amanda Cyr	18	Recreation
John Keegan	18	Community Watch
Alexandra Stevens	18	Finance
Joan Ferrara	18	Human Resources
Margaret Twidale	19	Recreation
Leo Shelko	19	Community Watch
Richard Jensen	19	Community Standards
Richard Lipski	20	Recreation
Barbara Fogarty	20	Community Watch
Pamela Cunningham	21	Recreation
Earl Budd	21	Community Watch
Philip Cook	21	Community Watch
Kathy Delaney	21	Community Watch
Deborah Ballard	21	Community Watch
Carl Moore	22	Recreation
Lonny Abramsky	22	Community Watch
Terry Waller	23	Community Watch
Josue Santiago-Reyes	23	Property Management
Hugo Muller	23	Public Safety
Robert Donlon	24	Recreation
Ronald Fox	25	Recreation
Daniel Sciacchetano	25	Recreation
Scott Hondzinski	26	Recreation
Linda Jordan	27	Recreation
Bruce Grisham	27	Recreation
Hervey Forward	28	Recreation
Michael Firkey	28	Community Watch
Michael Vasilko	28	Community Watch
Thomas Glass	29	Recreation
James Ferebee	29	Recreation
Barbara Andrews	30	Recreation
Gordon Laughlin	30	Recreation
Patricia Bledsoe	30	Community Watch
Frank Fauci	30	Community Watch
Fred Register	31	Recreation

Happy October Anniversary! Thank You For Your Service!

Robert Ruerup	Recreation	10/02/2001	19	Jeffrey Watson	Community Watch	10/10/2016	4
Robert Pasqua	Recreation	10/18/2001	19	Amanda Brooks	Recreation	10/24/2016	4
Carl Moore	Recreation	10/03/2003	17	Dennis Godfrey	Recreation	10/24/2016	4
Eugene Whitaker	Community Watch	10/15/2003	17	Teresa Nettleton	Recreation	10/24/2016	4
Eugene Grossey	Recreation	10/01/2004	16	Linette Crockford	Recreation	10/24/2016	4
Martin Auster	Community Watch	10/20/2004	16	Lisa Babbitt	Customer Service	10/23/2017	3
Nancy Gibson	Recreation	10/05/2005	15	Joseph Bagnato	Recreation	10/23/2017	3
Daniel Krehl	Community Watch	10/14/2005	15	Paul Lubenow	Recreation	10/23/2017	3
Scott Rylski	Public Safety	10/23/2006	14	Michael Busch	Recreation	10/23/2017	3
Elisa Hurst	Public Safety	10/23/2006	14	Suzanne Busch	Recreation	10/23/2017	3
Vincent Walczak	Public Safety	10/23/2006	14	Dwayne Goode	Community Watch	10/23/2017	3
Adelisa Luciano	Public Safety	10/23/2006	14	Russell Stehn	Community Watch	10/23/2017	3
Molly Farrar	Recreation	10/03/2007	13	Faith Vander Snow	Community Watch	10/23/2017	3
Roy Keen	Property Management	10/03/2007	13	Kelly Ward	Recreation	10/08/2018	2
James Vigliarolo	Recreation	10/01/2008	12	Steven Stein	Recreation	10/08/2018	2
Mary Morris	Community Watch	10/01/2008	12	Leroy Thompson	Recreation	10/08/2018	2
Ginny Mills	Recreation	10/07/2009	11	Robert Emery	Recreation	10/08/2018	2
Charles Marchiano	Recreation	10/07/2009	11	Kenneth Wergin	Recreation	10/08/2018	2
George Merges	Recreation	10/14/2009	11	Howard Wapner	Community Watch	10/08/2018	2
William Cole	Community Watch	10/14/2009	11	Anne Flanagan	Customer Service	10/15/2018	2
Michael Smith	Recreation	10/28/2009	11	Cacinda Baker	Recreation	10/22/2018	2
Bridget Chianese	Finance	10/28/2009	11	Gregg Mullens	Recreation	10/22/2018	2
Wayne Wescoe	Recreation	10/27/2010	10	Robert McClure	Recreation	10/22/2018	2
Donald Klein	Recreation	10/26/2011	9	Lawrence Reese	Recreation	10/22/2018	2
Joseph Rudd Jr	Recreation	10/26/2011	9	Lindsay Collier	Community Watch	10/22/2018	2
James Magee	Community Watch	10/26/2011	9	Alexandra Stevens	Finance	10/22/2018	2
Patrick Ryan	Community Watch	10/26/2011	9	Brian Curran	Recreation	10/07/2019	1
Eric McFarland	Public Safety	10/01/2012	8	MaryAnn Esposito	Recreation	10/07/2019	1
Robert Smiley	Public Safety	10/01/2012	8	Paul Kirsliis	Recreation	10/07/2019	1
Michael Stephens	Public Safety	10/01/2012	8	Conner Jamros	Recreation	10/07/2019	1
Edwin Bock	Public Safety	10/01/2012	8	James Pfeiffer	Recreation	10/07/2019	1
Hardy Forkapa	Recreation	10/08/2012	8	Jeffrey Donnelly	Recreation	10/07/2019	1
Sandra Allaire	Community Watch	10/08/2012	8	Charles Carr	Recreation	10/07/2019	1
Albert Flower	Community Watch	10/08/2012	8	Rhonda Goswick	Recreation	10/07/2019	1
Kelly Boggess	Finance	10/08/2012	8	Jay Obey	Recreation	10/07/2019	1
Edward Dockham	Community Watch	10/15/2012	8	Cheryl Pierce	Recreation	10/07/2019	1
Charles Adams	Recreation	10/29/2012	8	Monica Vecchio	Recreation	10/07/2019	1
Timothy Kinne	Recreation	10/29/2012	8	Jeffrey White	Recreation	10/07/2019	1
John Spillane	Community Watch	10/29/2012	8	Stanley Noval	Recreation	10/07/2019	1
Dawn Doucette	Public Safety	10/07/2013	7	Melvin Stockdale	Recreation	10/07/2019	1
Balsina Fischer	Community Watch	10/14/2013	7	Wayne Ellison	Recreation	10/07/2019	1
John Hackney	Community Watch	10/14/2013	7	Steven Pierce	Recreation	10/07/2019	1
Catherine McGarity	Recreation	10/28/2013	7	Charles Imhoff	Recreation	10/07/2019	1
Donald Melcher	Recreation	10/28/2013	7	Thomas Phillips	Recreation	10/07/2019	1
Mabel Haddock	Finance	10/28/2013	7	Michael Davey	Community Watch	10/07/2019	1
James Black	Recreation	10/13/2014	6	Valerie Gould	Community Watch	10/07/2019	1
Gail Firestone	Recreation	10/13/2014	6	John Greene	Community Watch	10/07/2019	1
Daniel Angelone	Community Watch	10/13/2014	6	Frank Moravcik	Community Watch	10/07/2019	1
Donald Doucette	Customer Service	10/27/2014	6	Rick Priewe	Community Watch	10/07/2019	1
Thomas Esposito	Recreation	10/27/2014	6	Horace Roqueta	Community Watch	10/07/2019	1
Jennifer Slayton-Munday	Recreation	10/27/2014	6	Charles Warren	Community Watch	10/07/2019	1
Ernest Casalini	Community Watch	10/27/2014	6	Antoinette Marsinelli	Recreation	10/21/2019	1
Daniel Lucin	Property Management	10/27/2014	6	Vasima Stagl	Recreation	10/21/2019	1
Karen Rolph	Recreation	10/12/2015	5	David Walter	Recreation	10/21/2019	1
Shirley Maruca	Finance	10/12/2015	5	Melinda Hallquist	Recreation	10/21/2019	1
John Mills	Community Watch	10/26/2015	5	Paul Szymanski	Recreation	10/21/2019	1
Gerald Van Blarcom	Community Watch	10/26/2015	5	Dennis Brown	Community Watch	10/21/2019	1
Patricia Garfield	Finance	10/26/2015	5	Douglas Carruth	Community Watch	10/21/2019	1
James Hurrey	Community Watch	10/10/2016	4	Daniel DiSanto	Community Watch	10/21/2019	1
Robert Andrews	Community Watch	10/10/2016	4	Austin Lenker	Recreation	10/25/2019	1

Recreation & Parks News

Aquatic Access Lifts

The Recreation & Parks department along with District Property Management are pleased to announce 100% of the pools (sports, family and adult) within our community now have aquatic access lifts. This accomplishment enables all residents and guests to enjoy The Villages lifestyle in one of our 97 pools. Teamwork at its best!



Rio Grande Croquet, Lawn Bowling and Air Rifle Range

The "new" Rio Grande croquet, lawn bowling, and air rifle range will soon open for all residents to test their skills in a variety of activities. Recreation & Parks worked closely with District Property Management and our Resident Lifestyle Clubs over the past several years to make this a reality. These facilities are part of the Chula Vista Village Recreation Center, located near Spanish Springs Town Square.



Recognizing Our Core Values In Action!

Bill Burton, Gate Attendant

was given high marks for his on the job training abilities by another Community Watch employee. "I received very good tips and instructions on becoming a "Super Gate Attendant" from Bill." Bill was also willing to share some of his hospitality and creative ideas with the training staff.

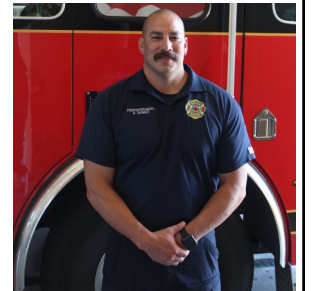


Mike Stephens, Lieutenant (left) and David Gomez, Firefighter Paramedic (right)

received a letter thanking them for their service. "To all the first responders, EMTs and Paramedics that came so quickly to my husband's call. I thank you from the bottom of my heart that he is doing fine thanks to your first responders and quick action when I was having my heart attack. You saved my life and I can't thank you enough. You are a wonderful group and we are extremely lucky to have you to count on when we need it. I don't think you get the thanks, praise, and recognition you deserve. You



calmed me down and reassured me, explained everything that was happening and even considered how my husband was feeling. You should be very proud of what you do and how important you are to our community. I thank God for each and every one of you. Keep doing a great job, our community needs you. God bless you all."



David Van Vleet, Landscape Supervisor received a complimentary email. "On behalf of the entire neighborhood of Sunset Ridge I wanted to thank you and your team for the wonderful job they did in front of both entranceway signs to our neighborhood. It was completed even earlier than you predicted, and the choice of plants and their arrangement is beautiful. Your responsiveness and professionalism is one of the many reasons we all love living in The Villages. Please feel free to share this with your management and team members as a testimonial to you and your team's commitment to excellence."

Gate Attendants Carol Martin, Bella Fischer, Joe Fazio, Jim Basile, Diane Hull and Bob Culbertson received praise from a resident. "They are welcoming, friendly, happy, and always helpful to me. You have wonderful Gate Attendants working for Community Watch."

Human Resources News

Influenza (Flu) and You FAQs

What is the flu?

The flu is an illness caused by flu viruses. The flu may make people cough and have a sore throat and fever. They may also have a runny nose or stuffy nose, feel tired, have body aches, or show other signs they are not well. The flu happens every year and is more common in the fall and winter in the U.S. People of all ages can get the flu, from babies and young adults, to the elderly.

How does the flu spread?

People who have the flu can spread the virus by coughing or sneezing. Droplets released when a sick person coughs, sneezes, or talks can land in the mouths or noses of people who are nearby. The droplets can also be inhaled into the lungs. People may also catch the flu by touching their mouth or nose after touching something with the virus on it, such as door-knobs, tables, or an infected person's dirty hand.

How sick do people get with the flu?

Some people get very sick and others do not. Most people who get sick get better without seeing a doctor taking medicine. However, some people can get very sick from the flu and can die. Many of the people who get very sick are older than 65 years or have a medical condition such as diabetes, heart disease, asthma or kidney disease, or are pregnant. Children younger than 5 years of age are also at a greater risk.

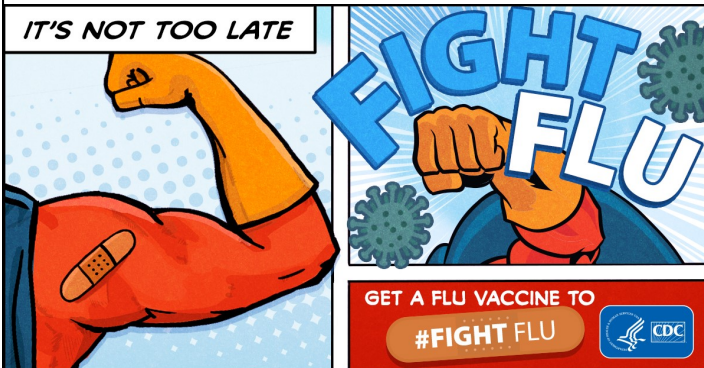
How long can a person with the flu spread the virus to other people?

Most people may be able to spread the flu from 1 day before showing symptoms to 5 to 7 days after symptoms begin. Severely ill persons or young children may be able to spread the flu longer.

Are there medicines to treat the flu?

Yes. Prescription medicines called antiviral drugs can treat the flu. If you are sick, these drugs can make you feel better faster and make the flu feel milder. Most people who get sick get better without the need for these medicines. But, if you need help getting well, your doctor may decide to give you antiviral drugs.

www.cdc.gov



Community Watch News

The Red C Shift Community Watch Patrol Drivers **Jim Magee, Vinny Tumminelli, Ron Irwin, Ed Dockham and Gerald Van Blarcom** show how they social distance themselves at roll call at the Savannah Center. Way to keep your distance!



Finance News

Congratulations



Kelly Lambert, Billing & Customer Service Manager recently married Andy Boggess on September 17th. They had a small ceremony with their parents and children at their church, Good News, in Leesburg. Pictured: Kelly & Andy, Kelly's daughter Addison, 11 & Andy's sons Ethan, 14 & Jackson, 6.

In Other News

Don't forget to set your clocks back 1 hour on Sunday, November 1st @ 2am.



Getting to know someone is a beautiful process.



Phishing attacks use email or malicious websites to infect your machine with malware and viruses in order to collect personal and financial information. Cybercriminals attempt to lure users to click on a link or open an attachment that infects their computers, creating vulnerability to attacks. Phishing emails may appear to come from a real financial institution, ecommerce site, government agency, or any other service, business, or individual. The email may also request personal information such as account numbers, passwords, or Social Security numbers. When users respond with the information or click on a link, attackers use it to access users' accounts.

HOW CRIMINALS LURE YOU IN

The following messages from the Federal Trade Commission's OnGuardOnline are examples of what attackers may email or text when phishing for sensitive information:

- "We suspect an unauthorized transaction on your account. To ensure that your account is not compromised, please click the link below, and confirm your identity."
- "During our regular verification of accounts, we couldn't verify your information. Please click here to update and verify your information."
- "Our records indicate that your account was overcharged. You must call us within 7 days to receive your refund."

Play hard to get with strangers. Links in email and online posts are often the way cybercriminals compromise your computer. If you're unsure who an email is from—even if the details appear accurate—do not respond, and do not click on any links or attachments found in that email. Be cautious of generic greetings such as "Hello Bank Customer," as these are often signs of phishing attempts. If you are concerned about the legitimacy of an email, call the company directly.

Think before you act. Be wary of communications that implore you to act immediately. Many phishing emails attempt to create a sense of urgency, causing the recipient to fear their account or information is in jeopardy. If you receive a suspicious email that appears to be from someone you know, reach out to that person directly on a separate secure platform. If the email comes from an organization but still looks "phishy," reach out to them via customer service to verify the communication.

Protect your personal information. If people contacting you have key details from your life—your job title, multiple email addresses, full name, and more that you may have published online somewhere—they can attempt a direct spear-phishing attack on you. Cyber criminals can also use social engineering with these details to try to manipulate you into skipping normal security protocols.

Be wary of hyperlinks. Avoid clicking on hyperlinks in emails and hover over links to verify authenticity. Also ensure that URLs begin with “https.” The “s” indicates encryption is enabled to protect users’ information.

Shake up your password protocol. According to NIST guidance, you should consider using the longest password or passphrase permissible. Get creative and customize your standard password for different sites, which can prevent cyber criminals from gaining access to these accounts and protect you in the event of a breach. Use password managers to generate and remember different, complex passwords for each of your accounts.

Did you know?

- **95% of breached records came from only three industries in 2016**

Government, retail, and technology. The reason isn’t necessarily because those industries are less diligent in their protection of customer records. They’re just very popular targets because of the high level of personal identifying information contained in their records.

- **There is a hacker attack every 39 seconds**

A Clark School study at the University of Maryland is one of the first to quantify the near-constant rate of hacker attacks of computers with Internet access— every 39 seconds on average, affecting one in three Americans every year —and the non-secure usernames and passwords we use that give attackers more chance of success.

- **Since COVID-19, the US FBI reported a 300% increase in reported cybercrimes**

As if a pandemic wasn’t scary enough, hackers leveraged the opportunity to attack vulnerable networks as office work moved to personal homes.

This year and every year “ Do Your Part, Be Cyber Smart”

Source:<https://www.cisa.gov/publication/national-cybersecurity-awareness-month-publications>;<https://www.cybintsolutions.com/cyber-security-facts-stats/>



Celebrating Halloween During COVID

Halloween will likely need to be different this fall to prevent the spread of COVID-19. Avoid activities that are higher risk for spread. Consider fun alternatives that pose lower risk of spreading the virus.

Lower Risk Activities

- Carving or decorating pumpkins with members of your household and displaying them
- Carving or decorating pumpkins outside, at a safe distance, with neighbors or friends
- Decorating your house, apartment, or living space
- Doing a Halloween scavenger hunt where children are given lists of Halloween-themed things to look for while they walk outdoors from house to house admiring Halloween decorations at a distance
- Having a virtual Halloween costume contest
- Having a Halloween movie night with people you live with
- Having a scavenger hunt-style trick-or-treat search with your household members in or around your home rather than going house to house

Moderate Risk Activities

- Participating in one-way trick-or-treating where individually wrapped goodie bags are lined up for families to grab and go while continuing to social distance (such as at the end of a driveway or at the edge of a yard)
 - If you are preparing goodie bags, wash your hands with soap and water for at least 20 second before and after preparing the bags.
- Having a small group, outdoor, open-air costume parade where people are distanced more than 6 feet apart
- Attending a costume party held outdoors where protective masks are used and people can remain more than 6 feet apart
 - A costume mask (such as for Halloween) is not a substitute for a cloth mask. A costume mask should not be used unless it is made of two or more layers of breathable fabric that covers the mouth and nose and doesn't leave gaps around the face.
 - Do not wear a costume mask over a protective cloth mask because it can be dangerous if the costume mask makes it hard to breathe. Instead, consider using a Halloween-themed cloth mask.
- Going to an open-air, one-way, walk-through haunted forest where appropriate mask use is enforced, and people can remain more than 6 feet apart
 - If screaming will likely occur, greater distancing is advised. The greater the distance, the lower the risk of spreading a respiratory virus.
- Visiting pumpkin patches or orchards where people use hand sanitizer before touching pumpkins or picking apples, wearing masks is encouraged or enforced, and people are able to maintain social distancing
- Having an outdoor Halloween movie night with local family friends with people spaced at least 6 feet apart
 - If screaming will likely occur, greater distancing is advised. The greater the distance, the lower the risk of spreading a respiratory virus.
 - Lower your risk by following CDC's recommendations on hosting gatherings or cook-outs.

Higher Risk Activities

- Participating in traditional trick-or-treating where treats are handed to children who go door to door
- Having trunk-or-treat where treats are handed out from trunks of cars lined up in large parking lots
- Attending crowded costume parties held indoors
- Going to an indoor haunted house where people may be crowded together and screaming
- Going on hayrides or tractor rides with people who are not in your household
- Using alcohol or drugs, which can cloud judgement and increase risky behaviors
- Traveling to a rural fall festival that is not in your community if you live in an area with community spread of COVID-19

Provided by www.cdc.gov



***Attention all Full-time and Part-time District Staff
participating in the District's Nationwide 401a
and /or 457b plans!***



Nationwide's Resource Center provides you access to a multitude of online tools and information that will help you to maximize how you manage your Nationwide accounts.

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Visit Now!

nationwide.com/personal/bulletin/eric-stevenson-message



The Villages®

Community Development Districts

It is the responsibly of each of us to take good care of ourselves, each other and our guests. Please keep to the following:



As always, if you have a health concern, check with your health care provider prior to returning to work.



If you are sick, or have symptoms of fever, cough, shortness of breath or recently exposed to COVID-19 please do not come to work until you have doctor clearance. Contact your supervisor or HR.



Stay at least 6 feet away from others (social distancing), always keeping this minimum space between yourself and others.



Wear a mask and appropriate attire for the activity.



Wash your hands with soap and water frequently (20 seconds or longer).



Bring your own water bottle.



Consider bringing your own Hand Sanitizer and disinfectant wipes.



Cover coughs and sneezes with tissue then throw tissue in trash.



Avoid touching, eyes, nose and mouth.



Clean & disinfect frequently touched objects & surfaces.



Bring your own equipment/supplies conducive to the activity.

For the public health and safety of others, The District reserves the right to restrict access to use of facility and activities. Be flexible as facility operations, attendance numbers, services, and centers are subject to change and/or be restricted, closed or limited. All information is subject to change as additional information is received by the CDC and the Florida Department of Health.

For more information contact your supervisor, or Human Resources.
HumanResources@DistrictGov.org

Hospitality | Stewardship | Creativity & Innovation | Hard Work