# The Villages.

# January 2023

# **Community Development Districts**

# Hospitality ~ Stewardship ~ Creativity & Innovation ~ Hard Work

Meeting the needs of The Villages community Residents is our primary objective. PURPOSE To provide and preserve the lifestyle of Florida's Friendliest Hometown. VISION To be respected as the most responsive and responsible Community Development District. MISSION To provide responsible and accountable public service that enhances and sustains our community.

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What does the New Year mean to you? To some, the new year symbolizes new beginnings and possibilities. If you're one of those people, use your positivity and spread it to others, whether it be at work or in your personal life.

To others, the New Year means setting a resolution. You may want to stop something old or try something new. Either way, try your best and don't be discouraged if it doesn't work out. Resolutions can be made at any time of the year.

Whether you're celebrating quietly at home watching the ball drop, at a party or in bed early, remember with the new year, brings a new start.

# A message from our District Manager:

As we bid farewell to 2022, I would like to thank all of you for an outstanding year. I value your unwavering dedication, support, and work ethic and as 2023 arrives, I know you will continue to shine and work together to make it another great year. As we ring in 2023, I wish you all a very happy, healthy, and prosperous New Year.

~ Kenny Blocker, District Manager





# Randy Schwingle Community Watch Communications Manager

#### Where were you born & raised and went to school?

I was born and raised in Yates County located in Penn Yan, New York which is part of the Finger Lakes region of upstate New York.



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#### What was special about where you are from?

The Finger Lakes has always been known for the beautiful lakes, country views and vineyards. Finger Lakes produces a very large amount of some of the best wines in the Country.

#### Tell us about your family, people in your life (including pets!)

I was an only child and our family lived in a rural area. I spent my younger childhood during summer vacations at the county jail as my mother worked for the Yates County Sheriff George Spike as a matron and prepared meals for the incarcerated. I got to hang out with the prisoners and play board games with them. This I believe led me to my ambition of working in law enforcement and public safety. In 1986, my dream came true when I was offered a job as a Sheriff's Dispatcher by Sheriff Spikes son, Ron Spike who was the Chief Deputy at the time. He later became the Yates County Sheriff who I had the honor and opportunity to work with for over 29 years in many various law enforcement positions and retiring as a Sheriff's Sergeant. When it comes to having pets, I've had several through out my life, all of my past Sheriff K-9 partners and a little Scottie dog holds a special place in my heart. In 2020, my wife and I decided that we would move to Florida then the pandemic hit, so we decided to stay in New York for another couple of years. In September we moved to Florida and spent a couple extra days in Georgia to let Hurricane Ian pass through. We moved into our home in The Villages at DeLuna.

#### Hobbies? Favorite activities?

I enjoy traveling, going on cruises, seeing different parts of our country and love all of the Caribbean Islands.

#### Who has been the most influential person in your life and why?

My Father, who has taught me the importance of hard work and helping others. When I got older and wanted money and was not hanging out at with my mother at the County Jail, I would go to work with my Dad, who ran a gas and service station. Pumping gas became my new job. As I got older both my mother and father always instilled in me the importance of responsibility and all the values of family. My father and I together were lodge officers at our local Elks Lodge. We would fundraise to support the Elks scholarship program for high school graduates as well as raise money for the Elks National Foundation who generously provides services to our Veterans, and college students. This working together with my father has taught me throughout my life the importance of helping others. I am very proud and fortunate that my father is still with me and lives with us in The Villages.

What's the best advice you have ever received? Respect all people.

What is the career & training path that led you to the District? It was my 29 plus years in public safety and helping others.

#### Can you tell us about your day-to-day responsibilities?

It is very fluid and unpredictable, like my career was in law enforcement as a supervisor. I enjoy it very much because it is never the same each day. As Communications Manager I oversee the Dispatch, Gate Operations and Training disciplines of Community Watch. I work very closely with Community Watch's Director, Chief Wolfe, Operations Managers (Patrol) and Field Operations Manager in performing a vast number of administrative tasks in carrying out Community Watch's missions statement and the Districts core values.

#### What is your favorite aspect of working for the District?

The feeling of being part of a family like it was when I was in law enforcement, teamwork and comradery. Everyone here at Community Watch and the District has been so welcoming and helpful as I begin my career here.

What is the most interesting thing you have ever seen? Mount Saint Helen.



Food Seafood



Díd You Know?		
Current Job Openings	Employees On The	
Are you looking for a career change, or know someone who is seeking employment? Our current job openings include:		
Community Watch Gate Attendants \$12.00 / Hour • Regular & Substitutes • Seasonal/Sunset Pointe, Blue & Red	<ul> <li><u>Community Watch</u></li> <li><b>Daniel Lehman</b> transferred from Recreation Assistant to Gate Attendant.</li> </ul>	
1200-1800 • DeLuna, Blue, 1800-2400 • DeLuna, Red 0600-1200 • Morse South, Red, 0000-0600 • Santiago, Red, 1200-1800	* Welcome to the team	
<ul> <li>Bailing, Red, 1200-1000</li> <li>Hadley, Blue, 1800-2400</li> <li>Hillsborough, Red, 0600-1200</li> <li>Patrol Drivers \$12.34 / Hour</li> <li>Regular &amp; Substitutes</li> </ul>	Recreation & ParksCommunity WatchLorrie LietzPatricia HolbrookKarl WallerWilliam JaskiLaura FrazerDavid OboyskiTyrone HendersonFrancis Ogrodny	
<ul> <li>Region 6, Red, 0000-0800</li> <li>Region 6, Red, 0800-1600</li> <li>Region 5, Red, 0000-0800</li> <li>Region 5, Blue, 0000-0800</li> </ul>	Joanne Kujawinski Jessica Belanga John Peil Michael Bradshaw Tristan Schaar Richard Christiansen Patricia Cornish	
<ul> <li>Region 5, Blac, 0000 0000</li> <li>Region 15, Red &amp; Blue, 0000-0800, 0800-1600, 1600-2400</li> <li>Region 5, Red, 1600-2400</li> <li>Region 9, Blue, 1600-2400</li> </ul>	Property Management       Ronald Moore         Matthew Hodge       Stephanie Russo         Public Safety       James Skaare         Kenneth Wannen       Kenneth Wannen	
Dispatcher \$13.74 / Hour • Regular & Substitute	Retirement Notice	
FinanceBilling & Collection Technician\$15.30 / HourStaff Accountant-General Ledger\$51,573.41 / AnnualAccounting Technician-Revenue Specialist\$15.30 / HourSenior Accountant\$57,378.50 / AnnualPayroll Liaison/Accounting Technician\$17.04 / HourHuman Resources\$43,931.30 / Annual	To help ensure that our retirement plans, and plan participants continue to be supported as our plans grow, we will be conducting an RFP (Request for Proposal) from retirement plan providers. As with any RFP, it is possible that the current vendors could be replaced. If that decision is made, we want to provide this notice regarding two investments that may impact your account in the future – depending on how you choose to manage these investments. These plans are the Nationwide 457 (b) & 401(a) BOA Fixed Fund, and Mission Square 457(b) Vantage Trust Plus Fund.	
Public SafetyFirefighter EMT\$15.00 / HourFirefighter Paramedic\$19.29 / HourSingle Cert Emergency Medical Technician\$17.60 / Hour	It is very important that you review the notices being provided to you via email, and consider the appropriateness of your current investments today and in the future.	
Purchasing Manager\$57,378.50 / AnnualRecreation & Parks	We will continue to send these notices out multiple times over the next few months as a reminder, and to help ensure that everyone is aware of their options regarding these two investments before a decision is made once the RFP evaluation	
Recreation Leader (F)\$15.30 / HourRecreation Assistant\$12.00 / HourRecreation Service Representative (FT)\$15.30 / HourRecreation Leader - Fintess\$15.30 / Hour	is complete. We hope this information is helpful as we move ahead with the RFP process and vendor evaluations.	
Keep an eye out for emails from Gina Carlin, HR Administrator/ Recruiting, for future openings within the District. Or use our internal link to apply for internal positions:	If you have questions, please contact Human Resources, 352-674-1905.	
https://www2.appone.com/Search/Search.aspx? Internal=yes&ServerVar=villagescentercommunitydevelopment .appone.com If you have questions on job openings or how to apply, please call Gina at 352-674-1905 or email <u>Gina.Carlin@DistrictGov.org</u>	Retirement	



# **Community Watch**

Mesidor Lindor	1
Clifford Kidwell	2
Ronald Scull	3
John O'Brien	5
Aubrey Dobbs	7
Arthur Blumberg	8
Jeffrey Shain	8
Gregory Dennis	10
Pamela Regan	11
Russell Stehn	12
Harry Wick	13
Kolette Delimat	13
Robert Marion	14
Albert Cotoia	15
Elizabeth Lipsett	15
Charles Briel	19
Georgia Becker-Scheve	19
Sandra Borieo	21
James Hollenack	22
Christiane Tomashunas	22
Troy Ralston	22
Ronald Kelm	23
Maureen Rose	25
Kevin Kane	28
Charles Burden	29
James Krysiak	30
Edward Woods	31
James Livers	31
Ricky McLucas	31

# **Customer Service**

Victoria Garie

4

Angelica Ortiz	29
Terianne Carroll	31

Budget	
Patricia Hall	15

# Finance

Cynthia Stenerson	1
Arlene Bovee	17
Katie Kane	17
Esta Knipper	18
Madge Chapman	22

# **Public Safety**

Shane Danford	1
Tyler Cariglio	1
Christopher Stevenson	4
Kathleen Duber	14
Megan Conatser	16
Nicholas Tenniswood	20
Caleb Gilbert	20
Anton Dawson	21
Carol Pitts	22
Richard Glover	22
Edmund Cain	23
Christian Moreno	24
Bailey Barngrover	26
Steven Waters	30
Austan Scherr	31

# **Property Management**

	Salvador Martinez Aviles	9
	Brenden Tuttle	12
	Jerica Adams	16
	Eric Kellum	24
	Grissely Martinez	31
ľ		

# **Recreation & Parks**

Edward Kostrzewski	1
Betty Clay	1
Lawrence Reese	2
Steven Denby	2
Rose Marie Peppe	4
Vincent De Robertis	4
Daniel Buzzello	5
Donna Beckner	5
Diane Presepio	6
Maureen Kimple	7
Angelo Agrafiotis	8
Richard Kiel	9
James Ulp	9
Rodney Weaver	9
Carol Reiter	9
Amy Martin	10
Tristan Schaar	10
Claire Fusco	11
Deanna Lammes	11
Ardis Barness	11
Sherie Brezina	11
Andreen Todnem	12
Colleen Farrell	13
Kevin Rubin	14
Samantha Lester	14
Jay Sampson	15
Brenda Farley	17
Mark Perencevic	17
James Farragher	18
Frank Petrozzino	19
Matthew Hobby	19
Dennis Redstone	20
Julia Jenkins	20
Kenneth Sherfinski	22
Melissa Surratt	22
Rebecca Strawhand	22
Kathryn Dutkiewicz	22
James Albano	22
Paul Lubenow	23
Dennis Teasley	23
Pete Vega	23
Jeffrey Shuman	23
Joy Foco	23
Brian O'Neil	25
Jocelyn Johnson	25
Nancy Gerrity	26
Melanie Sarakinis	26
Juergen Meusel Donald Bussell	27
Donald Bussell Robert Watson	28
	29
Linda Day Karan Balah	29
Karen Rolph	29 30
Petra Hobson	30

HAPPY WORK ANNIVERSARY

### **Public Safety**

John Longacre	01/22/2003	20
Jeffrey Loder	01/16/2006	17
Rodney Graham	01/27/2010	13
Nicholas Tenniswood	01/18/2016	7
Mason Guyette	01/18/2016	7
Ellis Secola	01/18/2016	7
Marcial Santiago	01/30/2017	6
Michael Birch	01/30/2017	6
Bailey Barngrover	01/28/2019	4
Christopher Parco	01/13/2020	3
David Atkinson	01/13/2020	3
Caleb Gilbert	01/13/2020	3
Matthew Bryant	01/13/2020	3
Tyler Szewczyk	01/04/2021	2
Nicholas DeVogel	01/10/2022	1
Blake Normoyle	01/10/2022	1
Edward Faktorovich	01/10/2022	1
Jared Martinez	01/10/2022	1
Ariel Valladares	01/10/2022	1

#### Human Resources

Virginia Carlin	01/25/2021	2
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#### **Customer Service**

Rodney Wedekind	01/29/2018	5
Lisa Karrick	01/10/2022	1

### **Community Watch**

Fay Waitzman	01/08/2008	15
Jerrold Indermuehle	01/20/2014	9
David Cole	01/20/2014	9
Richard Allain	01/20/2014	9
Julie Evans	01/04/2016	7
Kathy Tomlinson	01/16/2017	6
Danny Hadley	01/16/2017	6
Robert Mlaka	01/29/2018	5
David Robertson	01/29/2018	5
William Wong	01/29/2018	5
Robert Foster	02/24/2020	3
David Morrow	01/25/2021	2
Dale Teel	01/10/2022	1
Yona McCants	01/24/2022	1
Dora Rivenbark	01/24/2022	1

#### Administration

Carrie Duckett 01/07/2008 15

Finance		
Madge Chapman	01/20/2014	9
Nicole Francik	01/14/2019	4

### Property Management

Kathleen Godfrey	01/18/2016	7
Rodney Coe	01/27/2020	3
Justin Sarka	01/25/2021	2
Keven Kinney	01/03/2022	1

#### **Recreation & Parks**

Joan Bulmer	01/14/2004	19
Janice Collom	01/12/2005	18
James Lucas	01/26/2005	18
Jerry Wetzel	01/04/2012	11
John Hoover	01/19/2013	10
Madison Taylor	01/20/2014	9
David Gleim	01/20/2014	9
Michael Kroeger	01/20/2014	9
Sharon Miller	01/20/2014	9
Brian O'Neil	01/12/2015	8
James Pierce	01/12/2015	8
Richard Krause	01/16/2017	6
Christopher Cannon	01/16/2017	6
Thomas Dalton	01/28/2019	4
Donald McKechney	01/28/2019	4
Rosangela Baczewski	01/28/2019	4
Vilma Jakubicki	01/28/2019	4
Patricia Carey	01/28/2019	4
James Albano	01/13/2020	3
Sally Salerno	01/25/2021	2
Allen Fopiano	01/24/2022	1
Paul Rinaldi	01/24/2022	1
Edward Porreca	01/24/2022	1
Jason Leavitt	01/24/2022	1
Tyler Hess	01/24/2022	1



# CONGRATULATIONS

# Thank you for your years of service!



John Longacre Emergency Resource Specialist



Carrie Duckett Deputy District Manager



Fay Waitzman Gate Operations Attendant



John Hoover Recreation Assistant



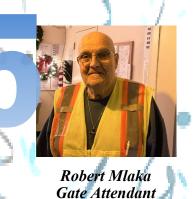
Rodney Wedekind Courier



William Wong Gate Attendant



David Robertson Gate Attendant



### Recognizing Our Core Values In Action!

#### Property Management

#### Doyle Graf, Town Centers Manager Mike Steffani, Town Centers Supervisor Jerica Adams, Town Center Supervisor

"I was at Lake Sumter this evening and wanted to compliment you and your staff on the holiday decorations. The tree is just beautiful and a welcome change. The lights on the trees around the square are really nice too. We'll be checking out Spanish springs tomorrow and I'm sure it'll be just as beautiful. Thanks for listening. Merry Christmas and Happy New Year! See you in January."

#### Anthony Valadez Infrastructure Supervisor

"I'm writing to say how appreciative my wife and I are of the efforts of Anthony. We have been in The Villages since June and from day one, the drain in our backyard didn't work as intended. We called the warranty people but the issue was "tossed" back-andforth between village departments and nothing was done. As hurricane season approached, we became very concerned about flooding since water would consistently pool in the yard without tropical storm-level rains. Approximately 2 weeks ago, Anthony assumed ownership of the problem and arranged for a plumbing company to work on clearing the drain. Ultimately the conclusion was that an inordinate amount of sand in the drain was restricting water flow. Apparently something called a vac truck will be needed to get the drain working as designed but the plumbers were able to clear it enough that we didn't flood during the last storm. We are convinced that if it wasn't for his efforts, people would still be arguing over who should do something while we flood."

#### Ryan Chastain Landscape Supervisor Trainee

A resident called to compliment Ryan. The resident mentioned even though he is new, he feels like he is going to be a great asset to his section of The Villages. He said he was kind and helpful with addressing his concerns.

#### Community Watch

*Community Watch Dispatch and Patrol* were instrumental in assisting with a life saving event on November 15th. A resident was unresponsive and both Dispatch and Patrol were able to get her the assistance she needed.

#### Finance

#### **Utilities Customer Service Team**

"Thank you for your excellent service. I received a call the other day that you noticed the water usage was high. I was positive there was no water running in the house. I called back several times for clarification and more information. Each time I was treated with courtesy, professionalism, and helpful suggestions. Finally, a technician was sent out and determined that even though the water to the house was off, the meter continued to run. I called the referral line. A plumber came out and determined a pipe was cracked after the meter. There was no evidence that there was a leak. The water was pushed under the ground. Without you noticing the usage and contacting me, the water would have continued to run."

#### Recreation & Parks

*Chula Vista Recreation Center Team* A leader of an resident lifestyle group called and gave rave reviews to Conner Jamros, Recreation Supervisor and the entire Chula Vista team. She said their group assists residents with dementia, and their caregivers and the staff couldn't be any more friendly, helpful, and kind. She said their room is always ready, anything they need is taken care of, and they make the nature of their club meetings even more meaningful. **Pictured right:** David Gleim, Recreation Assistant



#### Aviary Recreation Center Team

"Well here goes, you wanted to know what we think. I work at the Aviary Recreation Center at the end of Morse Blvd, way down south. I just love all of the great salespeople and their customers, the residents that bring their guests here, the staff and all of the supervisors that we support. Nadia Whittaker, Recreation Area Manager is great. The look on the guests, residents and salespeople faces is priceless when we go above and beyond and share information about our clubs, endless activities and entertainment. I enjoy all of our very talented residents that I share their experiences with the guests. Village billiard players that visited Las Vegas, village ballroom dancers that have taken national championships and the most wonderful euchre, samba and bunco players that go absolutely nuts here on Friday nights. Most of all the pictures of my wife, Diane Fitzpatrick, Recreation Assistant at Waterlily, whom I have never seen smile so hard since we moved here in February, 2021. Thank you."

#### **Pimlico/Churchill Recreation Center Team**

"I want to say that I have the best team ever. My co-workers and my manager Dakotah Garcia, Recreation Supervisor have been very supportive of me. I am a caregiver for my husband and my team has been great in many different ways. I can't ask for a better team and I want to say thank you to each one. I resigned 6 months ago and I missed them so much because both centers are my second family in Florida and here we are, back to work again! I can't ask for a better team and job."

#### Chula Vista Recreation Center Staff

"I have just started my employment with the District at Chula Vista Recreation Center. Connor and the entire staff have been so welcoming and helpful. I'd like to give a shout out to Recreation Assistants Karen Babbony, Dave Gleim, Jon Kulinski, and Carol Reiter and of course our fearless leader Conner Jamros, Recreation Supervisor. Thank you all for making me feel so welcome!"

#### Public Safety

#### Kimble Billingsley, Professional Standards Officer John Longacre, Emergency Resource Specialist

"I wanted to take a moment to thank both of you for your professional hospitality last week. I've worked with approximately 167 agencies this year and have dealt with many different Fire Department decision makers, multiple personalities and purchasing policies. I have to say that working through the buying process of the Villages Fire District was a little easier because of your open communication, integrity, and professionalism. Allowing me to sit in during your on-site training was a great experience. I was able to get a feel for how our trainers are handling multiple days of training as well get a better sense of how departments like VPSD are using the software every day. Your command staff and line duty Firefighters were very welcoming to our entire team. Please pass on to your team and tell them thank you for us."

#### Recreation & Parks

#### **Manager's Holiday Luncheon**

Recreation & Parks held their annual Holiday Luncheon on Wednesday, December 14th at Homestead Recreation Center. The host of the event was *Molly Whiting, Recreation Area Manager*, who was recognized for her 15<sup>th</sup> anniversary with the department.







#### Andy Malinosky, Recreation Assistant

Andy Malinosky, Bridgeport Recreation Assistant shot a hole-in-one on November 14th at Gray Fox golf course. This is his 4th hole-in-one! Andy has been a Recreation Assistant since 2013 and is well-liked by all the residents and his peers. He does a great job every shift, and we are happy to have him at Bridgeport Recreation.

Andy Malinosky shot his fourth hole-in-one Nov. 14 on the 2nd hole at Gray Fox golf course. He used an 8 iron on the 89-yard hole.



#### Lake Sumter Line; Boats

"I recently had friends visiting The Villages, and while touring the boardwalk at Lake Sumter Landing, we noticed trash in the lake. We walked over and notified the men working on the boat ride. I told them nicely about it and thought they might like to know. Not only did they "like to know", but they immediately got into their pontoon boat and cleaned up the mess. I am constantly amazed at the effort everyone in The Villages seems to put into their jobs. Thanks to everyone for making The Villages a beautiful place to live!

Hervey Forward, Boat Captain, George Gaylord, Recreation Assistant Boats, Randy Allen, Recreation Assistant Boats, David Souza, Boat Captain & Kevin Crinion, Recreation Assistant Boats.



#### Worldwide Aquathon Everglades Recreation Center

The Aquathon experience was recently shared with 47 countries and 104 locations, 19 in the US. Everglades Recreation hosted one of only two locations in Florida. A total of 134 people registered for the event, and 49 completed three hours. In addition, Recreation & Parks collected 1200 lbs of food for the Wildwood Food Pantry.



*"Approach the new year with resolve to find the opportunities hidden in each new day."* 

#### Recreation & Parks

Lake Okahumpka Recreation Grand Opening Lake Okahumpka Recreation, designed to resemble a lake house, held its Grand Opening on Thursday, November 17th. Residents enjoyed self-guided tours, kayaking, fishing, and a game room featuring table shuffleboard, darts, and arcade games. The waterfront property also offers a boardwalk, scenic nature trails, and a fire pit.



Clarendon Recreation & Richmond Recreation Recreation & Parks introduced two new facilities on Thursday, December 1st; Clarendon Recreation and Richmond Recreation. Clarendon features a family pool, platform tennis, sand courts, pickleball & tennis courts, and outdoor exercise equipment. Richmond offers a neighborhood pool, bocce, shuffleboard, corn toss, plus a dog park. Along with Lake Okahumpka Recreation just down the road, the area provides a balance of passive and active amenities for everyone.





#### Holiday Window Decorating

Recreation & Parks once again participated in The Villages Holiday Window Decorating at Lake Sumter Landing Market Square. Everyone had a great deal of fun while ushering in the Christmas Spirit. Several of the painting elves are pictured below. Lynda Feustel, Recreation Facilities Manager, Dakotah Garcia, Recreation Supervisor, Bernadette Cecchini, Recreation Supervisor, Andy Spur, Recreation Area Supervisor, Lory Hatch Recreation Administrator & Molly Whiting, Recreation Area Manager.



#### **Christmas Parade**

On Friday, December 2nd, Recreation & Parks' annual Christmas Parade returned to Spanish Springs Town Square after several years at the polo fields. Over 40 entries ushered in the holiday spirit during the parade, and the tree lighting festival concluded the event later in the evening.



#### Recreation & Parks

**Gift of Giving; Lake Sumter Landing Market Square** Recreation & Parks held its inaugural Gift of Giving on Tuesday, December 13th, at Lake Sumter Landing Market Square. The event brought four local organizations together; Seeds of Hope, Angels of The Villages, Toys for Tots, and Girl Scout Alumnae Silver Trefoil Group. To ring in the Christmas spirit, The Villages Ringers performed several Yuletide favorites on the handbells.



Tyler Hess, Recreation Supervisor, Taylor Kopka, Recreation Supervisor & Pam Henry, Recreation Manager & Lisa Parkyn Recreation Area Manager.

#### Milestone Anniversaries

*Recreation Assistants Donald Lane* (25 years/right) and William Poling (20 years/left) receiving their years of service awards.



#### **Field Experience Program**

Recreation & Parks wrapped up the first session of their Field Experience Program with The Villages Charter School on December 13th. Four students from the school took part in the program. Each completed a survey. They all rated the program a 10-out-of-10. Bocce & Pickleball were their favorites (they taught those sports to our staff), followed by Shuffleboard in  $3^{rd}$ . Yoga and Line Dance for exercise were  $4^{th} \& 5^{th}$  in each

survey. They enjoyed teaching their selected sport and appreciated the fact that they were challenged to step out of their comfort zone and teach others what they had learned. All of the students rated it as the best rotation they have experienced so far. They really appreciated us allowing them to work hands-on instead of having them shadow staff.



Pictured left to right: Maddie, Aidan, Tenley, and Amish.

Community Watch



#### Hacienda Hills Temporary Postal Station

The Hacienda Hills Postal Station will be undergoing renovations and will be closed until further notice. All mail delivery has been relocated to the temporary postal facility located in the Hacienda Hills Postal Station parking lot, effective on Tuesday, December 6, 2022.

Barricades will be placed to restrict access to the Hacienda Hills Postal Station and some surrounding areas. A bulletin board and a District correspondence/amenities box have been placed at the temporary facility and are available for use.

The golf car tunnel under Morse Blvd near Hacienda Hills Country Club will be temporarily closed and traffic will be routed west onto Morse Blvd. Portions of the surrounding multi -modal path will be temporarily closed and traffic will be routed to Morse Blvd as well. There will be no disruption to mail delivery. Any mail remaining in the current location will be moved to the temporary Postal Facility. The hours of operation for collecting your mail at the temporary postal facility are Monday–Saturday from 12 PM to 6 PM.

If you have any questions, please contact Community Watch at 352-753-0550.

### Public Safety

#### Samantha McEntire, Firefighter Paramedic

On May 30th, 2022, while off duty, Samantha witnessed a vehicle accident involving a motorcycle. She immediately began rendering aid to two critically injured patients from the motorcycle. While rendering aid, she also relayed very valuable information to Marion County Dispatch, advising them that there were two trauma alerts. This information assisted the responding crews and enabled the patients to receive definitive care immediately upon Marion County Fire Rescue's arrival. Once on scene, the Marion County



Paramedic advised that Samantha gave her great patient pass on reports and continued to assist her crew with patient care. Samantha demonstrated a high degree of professional knowledge and experience and embodied our District Core Values through her actions. Samantha's actions in this situation gave both patients the best possible outcome. Thank you for consistently being an example of going above and beyond the call of duty and demonstrating our Core Values in action.

#### **Employee** Assistance Program

Rely on the support, guidance and resources of your Employee Assistance Program (EAP). Our EAP is a helping hand when you need it. There are times in life when you might need a little help coping or figuring out what to do. Take advantage of the EAP which includes WorkLife Services and is available to you and your family in connection with your group insurance from Standard Insurance Company. The program is confidential and information will only be released with your permission or as required by law. You, your dependents (including children to age 26) and all household members can contact the program's master's-level counselors 24/7. Reach out through the mobile EAP app or by phone online, live chat, and email. You can get referrals to support groups, a network counselor, community resources or your health plan. If necessary, you'll be connected to emergency services. Our program includes up to three counseling sessions per issue. Sessions can be done in person, on the phone, by video or text.

#### EAP services can help with:

- Depression, grief, loss and emotional well-being
- Family, marital and other relationship issues
- Life improvement and goal-setting
- Addictions such as alcohol and drug abuse
- Stress or anxiety with work
- Financial and legal concerns
- Identity theft and fraud resolution
- Online will preparation and other legal documents



Contact EAP

868.293.6948 (TTY Services: 711) 24 hours a day, seven days a week

healthadvocate.com/standard3

With EAP, personal assistance is immediate, confidential and available when you need it.

Questions, please call HR, 352-674-1905.

#### Happy News

#### Regina DeMarco, Recreation Service Representative

Regina and her husband Rich welcomed their 4<sup>th</sup> grandchild (3<sup>rd</sup> Granddaughter) Daisy Anna Marie DeMarco on June 7<sup>th</sup>, 2022 and their 5<sup>th</sup> Grandchild (2<sup>nd</sup> Grandson) Harvey Hodgedon DeMarco on October 4<sup>th</sup>.



#### Community Standards

Our Community Standards department was in full swing of the holiday spirit last month.



## Rísk Management



#### Incident Reports, District Property Damage Reports, and Worker's Compensation

Did you know Incident Reports, Property Loss/Damage Reports, and Worker's Compensation Reports are all sent to Risk Management for review, investigation, and follow-up?

#### What is a Third-Party Incident Report?

A third party is a guest, resident, volunteer, or an off-duty employee. A third-party incident report must be completed by staff to report any incident involving injury to a third party, damage to the property of a third party, 911 calls or any other occurrence on District property of note. In the event of an injury, District employees should take whatever action is necessary to aid the injured party, including First-Aid, Calling 911,

or calling law enforcement. When filling out a Third-Party Incident Report Form, fill all sections of the form to the best of your ability. Never state an opinion or an assumption. The report should be all facts and to the point. Give credit to any person who reports to you what they saw, making clear that it is that person's observation and not yours (s.a. The unknown witness stated that Ms. Smith tripped on the rug.)

#### What we look for in the description:

Who? (was involved), what? (occurred), where? (location, including address and area on that property it occurred), when (date/ time), how (did it occur, how was staff made aware), and note: Was 911 called, was the party transported by ambulance, did law enforcement respond, was DPM contacted to get something repaired, etc.

#### What is a District Property Loss or Damage Report Form?

The Property Loss or Damage Report form must be completed for any damage to District property, including vehicles, golf carts, and vessels. The form should be submitted to Risk Management with photos of the damage and a diagram of how any vehicle accident happened. When a District vehicle is damaged, it is very important to identify the vehicle by its District vehicle number, or its tag in the report. Always include how the damage occurred, how it was discovered, and who has been notified in the description of the damages. Whenever possible take photos of the damage and send it with the report.

#### **Injury On the Job**

Workers' Compensation (WC) paperwork is to be filed for any employee injury that occurs while working and for any employee incident/accident that results in damage to property or a vehicle.

# **Note:** Call 911 immediately when a SERIOUS/LIFE THREATENING INJURY occurs. If you cannot determine the nature &/or extent of injuries or illness, calling 911 is the most immediate treatment response for the party involved. Do not hesitate to use 911!



⇒ When an employee is injured while working or involved in an accident with damage to property or a vehicle, their supervisor must be contacted immediately.

\*\*A First Report of Injury or Illness Form shall be completed, signed by the employee and his supervisor and then turned in, faxed, scanned or emailed to Risk Management within 24 hours.

- ⇒ All employees must report for a drug test within 24 hours when involved in an accident that caused injury to the employee or damage to property. Refusal will result in termination of employment.
- ⇒ If an employee does not feel they need medical evaluation at that time, they must complete and sign the "Refusal of Medical Treatment" form in the Worker's Compensation packet and include with their First Report of Injury. The Refusal of Medical Treatment DOES NOT dismiss the required drug testing nor does it dismiss future treatment covered by WC insurance should the need arise.
- ⇒ When seen by the doctor, the employee will receive a form stating their work status which must be turned in/faxed to Risk Management within 24 hours. Please turn in/fax all forms from the Urgent Care or Emergency Room to Risk Management. Once Risk Management gets the status update provided by the doctor, we will then update your department. Failure to get these work status updates to Risk Management can result in a delay in the employee returning to work. This is true throughout the WC claim process.

We understand that all of these forms can seem overwhelming. However, we are here to assist you with any questions or concerns. Feel free to email or call any time you are unsure! 352-674-1828 <u>riskmanagement@districtgov.org</u> Safety Committee

The Villages Community Development Districts Risk Management

# **ANIMALS IN THE ROAD & SWERVING**

# ANIMALS MOST LIKELY TO BE IN THE ROADWAY



Birds e.g. humming, turkey, pigeons



Deer

Dogs

Rabbits

# WHEN INCIDENTS WITH ANIMALS HAPPEN



of accidents happen in broad daylight



of accidents happen in the evening/dusk

29 %



of accidents happen on a county road



of accidents happen in a town or city

# ACTIONS YOU CAN TAKE

Stay Alert: Keep your eyes on the road

High-Beam Headlights: If it's nighttime and there's no oncoming traffic your bright lights should be on.

Extra Caution at Dawn & Dusk:

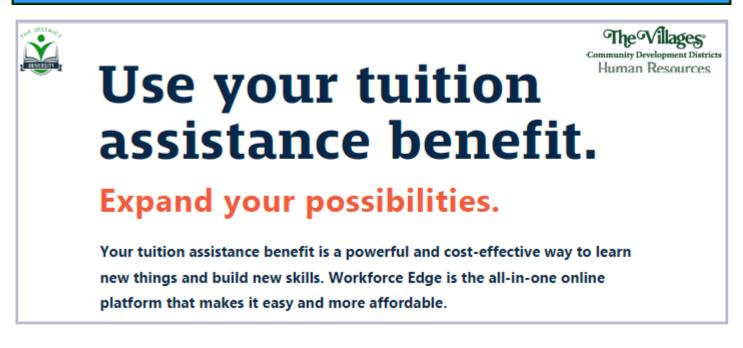
Sunrise and sunset are the riskiest time of the day.

Honk Your Horn: Press to sound your horn.

# Do Not Swerve:

Your first instinct may be to swerve, DON'T. Brake firmly and stay in your lane.

# Education





Education is the most powerful weapon which you can use to change the world.

# Information

# TL:DR - Public Service Loan Forgiveness (PSLF)

Don't have time to read the full guide just yet? No problem!

In the handy graphic below, you'll find all the key points about Public Service Loan Forgiveness, including eligibility requirements, qualifying loans, employers, payment plans, and the PSLF application process.

# What is Public Service Loan Forgiveness (PSLF)?

A program designed to forgive the student loans of graduates who work for government or non-profit organizations.

# What Are the Eligibility Requirements for PSLF?

To be eligible, you must:

CAREER



#### Qualifying Federal Student Loans

Direct Subsidized and/or Unsubsidized Loans Direct Graduate PLUS Loans Direct Consolidation Loans

### Qualifying Repayment Plans

Pay as You Earn (PAYE) Revised Pay as You Earn (REPAYE) Income-Based Repayment (IBR) Income-Contingent Repayment (ICR)

### Qualifying Employers

Government Organizations (local, state, federal, or tribal) Some non-profit organizations--especially 501(c)(3) organizations

# Qualifying Payments

On-time (no more than 15 days past due date) Made while in repayment status

Full monthly amount due Do not need to be consecutive

## How to Apply for PSLF



## Training ~ January 2023

#### All professional development training workshops are open to all District Staff members.

#### **New Hire Orientation**

Instructor: Varied District Staff For: All New Team Members Class Info: Welcome to the team! This class provides new team members with a wide range of topics to help you navigate your first 60 days as a member of the team. Topics covered include District Core Values, Mission Statement, policy & procedures, diversity & inclusion, and safety practices. Dates: January 9 & 23 Time: 8am-12:30pm Location: Colony Cottage Recreation Center, 510 Colony Blvd.

#### Public Records & Ethics

*Instructor:* Computer Based Learning *For:* All District Staff

*Class Info:* Each of us, as members of the District, are responsible in our positions to be aware of and fully understand what information is protected under Public Records Law, how long to retain certain records, how to handle public records requests and Government Sunshine Laws.

*Dates:* Attendees will be assigned via the training department *Time:* Will be assigned via the training department

Location: Online

Community Watch Contact: Contact Sharon Gwin (352-750-8203) Finance Contact: Linda Sojourn (352-753-0421) Recreation Contact: Jennifer Schuler (352-674-1800) Remaining District Staff Contact: Angela Pattillo (<u>Angela.Pattillo@DistrictGov.org</u>)



Has a co-worker helped you out?

Did someone do something extra special for you that meant a lot?

Do you really like your work team?

Does your co-worker/supervisor/director have a positive attitude all the time?

Do you really like working at The District?

The District wants to hear about it! Send your kudos, praise, and positive comments to Terianne Carroll (<u>Terianne.Carroll@DistrictGov.org</u>) for the next newsletter.

Lets celebrate one another and the hard work we do every day!



# More perks. More savings. More of what makes you happy.

We're here to support your personal and financial well-being through exclusive deals and limited-time offers on the products, services and experiences you need and love.

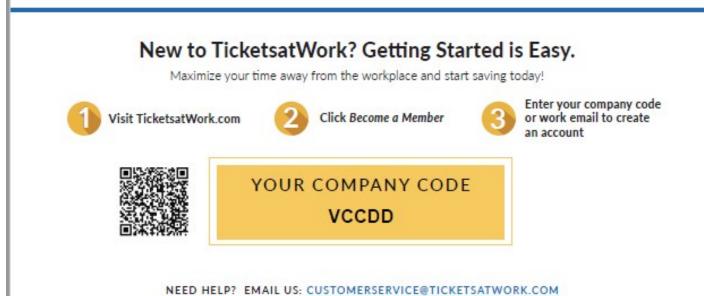






# START SAVING ON

Electronics • Appliances • Apparel • Cars • Flowers • Fitness Memberships Gift Cards • Groceries • Hotels • Movie Tickets • Rental Cars • Special Events Theme Parks • And More!



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